



POWER OF ATTORNEY REQUEST FORM

Please fill out all fields to ensure proper handling

Properly identify the account:

Full name of Billing Responsibility Party
(BRP) on the account

Primary Mobile Number on Account (If
applicable)

Name of Power Attorney (POA)

Email of contacting party

Phone number where the contacting
party can be reached

Submit Power of Attorney documentation

The official Power of Attorney documentation must be submitted along with this completed form for your request to be complete. Submit the entire Power of Attorney (non-medical) document:

- Must have a valid date (not expired)
- Must be signed by all parties
- Must be properly notarized

Update the account PIN / Passcode

By being added as the POA for the above account, you are asking to take on a role as an account manager for the BRP. You will need to have the account PIN / Passcode, to be able to verify the account when you call and to make any changes for the BRP. To understand how account verification works, see our PIN / Passcode management [support](#) page.

Other account changes

If you would like to make any other account changes, please specify. Example: Rate plan change, new account activation, equipment order

Send the completed form

By Email

Scan a copy of your official POA and send to USMilitaryERR@T-Mobile.com.

By Mail

Mail a copy of your official POA to:

T-Mobile Customer Relations

PO Box 37380

Albuquerque, NM 87176-7380