

See what SyncUP DRIVE can do for you



Locate



Wi-Fi hotspot



Savings finder



Trip history & expenses



Disturbance alerts



Driving insights



24/7 roadside assistance
Powered by Allstate®



Safe driving alerts



Smart maintenance
Diagnose issues like a mechanic

Capable vehicle, qualifying rate plan, and devices required.

Check vehicle compatibility

The **SyncUP DRIVE**® device plugs into the OBD-II (On-Board Diagnostics) port. Most cars and light-duty trucks that are model year 1996 or newer in the USA have an OBD-II port.

TIP: To check vehicle compatibility or to find your car's OBD-II port, please visit: www.syncupdrive.com.

Install the app & connect

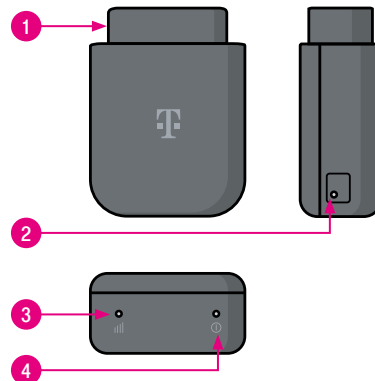
The **SyncUP DRIVE**® app is available on the Apple App Store and on Google Play.

Search for “**SyncUP DRIVE**” in your app store.

TIP: Make sure you are running the latest version of your operating system and that your phone meets the minimum technical requirements to run the app.



Your SyncUP DRIVE® device



- 1) OBD-II interface
- 2) Reset
- 3) LED 1 (Signal)
- 4) LED 2 (Power)

LED status lights

Color **Meaning**

||| **LED 1 (Signal)**

- Green Solid – Device is connected to cellular, data and GPS.
- Green Blinking – Device is not yet connected to cellular network or GPS network. Open app to check status via Bluetooth.
- Red Solid – The device has power but no cellular connection.

Color **Meaning**

ⓘ **LED 2 (Power)**

- Green Blinking – The internal battery is powering the device.
- Green Solid – The vehicle is powering the device.



Support

Still need help? Reach out to T-Mobile General Customer Care & Technical Support. Customer Care representatives are available 24/7. Call us at 1-800-937-8997.

Call Us - TTY

TTY service is available for the hearing and speech impaired. Hours are 3:00am to 10:00pm PT, daily. Call us via TTY toll free at 1-877-296-1018.

For access to our **T-Mobile Support Community** please visit: <https://support.t-mobile.com>

Legal

Use of some content or features requires qualifying service, or access to Wi-Fi connection.

Wi-Fi: Devices using wireless connections may be vulnerable to unauthorized attempts to access data and software stored on the device. Plan data allotment applies to use by connected devices sharing Wi-Fi. Use of connected devices subject to T-Mobile Terms and Conditions. Device images simulated. **Coverage** not available in some areas. See **Terms and Conditions (including arbitration provision)** at T-Mobile.com for rate plan information, charges for features and services, and restrictions and details. T-Mobile and the magenta color are registered trademarks of Deutsche Telekom AG. SyncUP DRIVE and the SyncUP DRIVE logo are registered trademarks of T-Mobile USA, Inc. For more information about T-Mobile Roadside Assistance provided by Allstate®, visit: www.syncupdrive.com/roadside

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Start guide