



Domestic Violence Survivor

Self-Attestation Form

By checking the box below, you certify that the following is true:

I am a survivor of domestic violence.

As a result, I want to move my line(s)/phone number(s) from my current T-Mobile account.

If your request is approved, T-Mobile will release you from your current account without fee or penalty, no later than 7 days after receiving this request. Please note that upon release the Primary Account Holder will receive automatic notification of a change to the account.

1. Phone number to be released: _____
2. Additional phone number(s) of dependents under your care to be released from the account:
Phone number: _____ Dependent Name: _____
Relationship to Dependent: _____

Phone number: _____ Dependent Name: _____
Relationship to Dependent: _____

Phone number: _____ Dependent Name: _____
Relationship to Dependent: _____

3. Name and phone number of Primary Account Holder:

4. Where will you be moving your new line(s)?

- New T-Mobile Account in my name
- Existing T-Mobile Account
- New T-Mobile Prepaid account

*Please provide additional supporting material which may include ANY of the following -
(*optional for New York residents):*

- *Signed affidavit from (1) licensed medical or mental healthcare provider; (2) victim services provider; or (3) employee of court acting within the scope of employment*
- *Court Order*
- *Police report or Police statements provided to Magistrate/Judges*
- *Charging documents*
- *Protective or restraining orders*
- *Any other official record that documents the domestic violence*

I certify under penalty of perjury that I have personal knowledge of the facts stated in this Attestation and I have the authority to make this Attestation on behalf of myself. I further certify, to the best of my knowledge, all of the statements and representations made in this Attestation are true and correct. I understand that any false statements or misrepresentations could subject me, personally to penalty.

Signature

Date

Print Name

Please email this form and any supporting documents needed to: ProtectedCustomerLineSeparation@T-Mobile.com

Please note that while we strive to provide support during this difficult time, our guidance is not a substitute for professional advice. For more information on Domestic Violence support, please visit <https://www.t-mobile.com/support/account/keeping-customers-safe-connected> or call the National Domestic Violence Hotline at 1-800-799-7233.