Broadband Facts

Mobile broadband consumer disclosure

Device Compatibility

If you want to use your existing device, learn more about compatibility.
If you want to obtain a device, learn more about prices, terms, and other options.

Choose Your Data Plan - These prices do not include costs for obtaining a device from us.

	Smartphone High Speed Data allowance per month				
	Unlimited T-Mobile ONE™	Unlimited T-Mobile ONE Plus	Unlimited T-Mobile ONE Plus International	Unlimited T-Mobile ONE Mobile Internet	T-Mobile ONE Wearable *Unlimited at up to 3G speeds.*
	On all plans, in times and places of congestion the top 3% of data users (>28GB/mo.) may notice reduced speeds until next bill cycle due to data prioritization.				
Monthly charge *For one line of service. Does not take into account any of our deals and promotions.*	**$70** *when using AutoPay* *+$5/mo. w/out AutoPay*	**$15** *when added to T-Mobile ONE and when using AutoPay* *+$5/mo. w/out AutoPay*	**$25** *when added to T-Mobile ONE and when using AutoPay* *+$5/mo. w/out AutoPay*	**$20** *when paired with T-Mobile ONE voice line and when using AutoPay* *+50/mo. w/out voice line +$5/mo. w/out AutoPay*	**$5** *when paired with T-Mobile ONE voice line and when using AutoPay* *+50/mo. w/out voice line +$5/mo. w/out AutoPay*
Tethering	Unlimited at up to 3G speeds.		Unlimited at up to 4G LTE speeds.	Unlimited at up to 3G speeds.	**N/A**
	T-Mobile prioritizes on-device data over tethering data. Customers may notice reduced tethering speeds in times and places of congestion.				
When you exceed the high-speed data allowance	**N/A**				
	Learn more about T-Mobile ONE, including KickBack™ and other features such as Mobile Without Borders; international data and texting; Wi-Fi calling; and in-flight texting, available on these plans.				

Additional pricing options, plans and promotions: See plans and Prepaid plans.

Coverage Map

Charges and Terms Common to All Plans

One-time fees	**N/A**
SIM Starter Kit	**$20**

Government Taxes and Fees, and Other Carrier Surcharges May Also Apply: Sales tax and regulatory fees included in monthly service price for T-Mobile ONE plans.

Performance - Individual experience may vary. For performance information relating to specific geographic areas, see our coverage map or click here.

4G LTE (On-Device)	4G LTE (Smartphone Mobile HotSpot/Tethering)	4G HSPA+	3G HSPA+	2G
Typical[1] Speed *7 – 40 Mbps (peaks up to 90 Mbps) downstream* *4 – 20 Mbps (peaks up to 35 Mbps) upstream*	**Typical Speed** *3 – 25 Mbps (peaks up to 90 Mbps) downstream* *2 – 10 Mbps (peaks up to 35 Mbps) upstream*	**Typical[2] Speed** *2 – 6 Mbps downstream* *.5 – 1.8 Mbps upstream*	**Typical Speed** *400 – 700 kbps downstream* *100 – 250 kbps upstream*	**Typical Speed** *40 – 200 kbps downstream* *20 – 80 kbps upstream*
Typical Latency *30 – 55 ms*	**Typical Latency** *30 – 55 ms*	**Typical Latency** *60 – 180 ms*	**Typical Latency** *100 – 450 ms*	**Typical Latency** *400 – 900 ms*

Network Management

Application-specific network management practices? **Yes**

T-Mobile utilizes streaming video optimization technology throughout its network, which improves overall data usage management of the network, resulting in greater network speeds and throughput for other customers using data because less network payload is dedicated to video. T-Mobile optimizes data by adjusting the delivery rate for streaming video to up to 1.5Mbps, which causes the video to lower resolutions and use less data. Learn more here.

Subscriber-triggered network management practices? **Yes**

T-Mobile employs a number of subscriber-triggered network management practices to provide the best possible experience for the most possible customers, including managing significant high-speed data usage through prioritization. On all plans, during congestion the top 3% of data users (currently over 28GB per month) may notice reduced speeds until the next bill cycle as a result of this prioritization policy. Additionally, T-Mobile prioritizes on-device data over tethering data at times and at locations where there are competing customer demands for network resources, which may result in slower tethering speeds.

For T-Mobile ONE, T-Mobile ONE Plus and T-Mobile ONE Plus International customers: If a customer is in the top 3% of data users during a billing cycle and using their device for tethering for the majority of their use over an extended period of time, T-Mobile may contact them to discuss their plan and options.

T-Mobile also reserves the right to suspend, restrict, or terminate service, or take other actions as necessary based on a violation of its Terms and Conditions. Learn more here.

More details on network management

Privacy See our Privacy Policy

Complaints or Inquiries

To contact us: online/(877)413-5903
To submit complaints to the FCC: online/(888)225-5322

Learn more about the terms used on this form and other relevant information at the FCC's website.

[1] LTE projections are based third-party, crowd-sourced data for the 25th and 75th percentiles of speed tests. Peak speed represents the 99th percentile.
[2] Non-LTE projections are based on internal testing and testing from third-parties.