

STATIC IP RESERVED CONTIGUOUS IP ADDRESS BLOCK PRODUCT ANNEX

The following terms and conditions in this Static IP Reserved Contiguous IP Address Block Annex ("Product Annex"), together with the applicable Sprint service agreement ("Agreement"), govern Sprint's deployment of the reserved contiguous public IP addresses ("Contiguous IP Address Block") to be used for Customer's wireless devices that are activated on the Sprint Networks with a Sprint data Business Plan ("Sprint Devices"). Terms not otherwise defined herein will have the meaning set forth in the Agreement.

1. SERVICE DESCRIPTION

A. A Reserved Contiguous IP Address Block means that Sprint will reserve a block of static IP addresses that are sequentially ordered for Customer's use during the Term. A custom firewall configuration ("Firewall Configuration") may be added at an additional cost. The Firewall Configuration option includes updating the firewalls as per the customer request to allow or block specific traffic to the customers' devices.

B. Terms and Conditions for Contiguous IP Address:

1. Contiguous IP Addresses are only available for Sprint Devices that are domiciled in the United States.
2. Contiguous IP Addresses may be allocated on any available Sprint static IP home agent. Sprint will notify Customer of available static IP home agent locations and Customer will identify the preferred location(s) at least two weeks before the desired activation date. Sprint will make Contiguous IP Addresses available during Sprint's normal business hours.
3. Contiguous IP Address will only be assigned to Sprint Devices and are only available for use on the Sprint Network. Customer may not sell or otherwise transfer a static IP address issued by Sprint.
4. Customer should only request the number of Contiguous IP Addresses that Customer expects to use within 180 days of Customer's activation request. Sprint reserves the right to pull back any Contiguous IP Addresses not used within 180 days of Customer's initial activation. Sprint is under no obligation to reserve any IP Addresses that are pulled back for Customer's future use.
5. Contiguous IP Addresses in any Order are not guaranteed to be contiguous with any other Order, including the original block of addresses already in use, even if ordered for the same location. Sprint will invoice Customer for an additional setup fee for each Order.

C. Custom Mobile Public Static IP Firewall Option.

If requested by Customer and subject to available capacity, Sprint will implement Contiguous IP Address Block for Corporate-Liable Active Units provisioned on Customer's billing account number with a Firewall Configuration. Sprint will charge an additional non-recurring and monthly recurring charge for the Firewall Configuration option. Sprint may also charge a change fee for Customer-requested changes to the firewall rules after Sprint's initial implementation. Customer must provide Sprint with a reasonable forecast of the number of Corporate-Liable Active Units that will be provisioned with a Firewall Configuration within the Contiguous IP Address Block. Sprint will determine, in its sole discretion, whether Sprint has sufficient capacity to implement the requested Firewall Configuration and will notify Customer accordingly.

- D. Sprint does not guarantee that Contiguous IP Addresses will be available while roaming off the Sprint Network(s).

2. SPRINT RESPONSIBILITIES

- A. Sprint will reserve and maintain the Contiguous IP Address Block and Firewall Configuration (if added) during the Term. At the expiration or termination of the Agreement, Sprint will pull back and block the Contiguous IP Address Block from access to the Sprint Networks, which includes the Firewall. A change fee will apply.
- B. Sprint will use commercially reasonable efforts to provide Customer the list of Contiguous IP Addresses reserved by Sprint ("IP ADDRESS LIST") within 15 business days of receiving Customer's written request. The IP Addresses List will be provided as an IPV4 address range with the starting and ending address assignments. Static IP is not available with IPv6.
- C. Sprint will change or disable a Sprint Device's Contiguous IP Address upon Customer's written request, subject to the applicable change fee.
- D. Sprint will change the Firewall Configuration rules or disable Firewall Configuration rules within 15 business days, upon receipt, review, and acceptance of a Sprint Static IP Firewall Change Request. A change fee will apply.

3. CUSTOMER RESPONSIBILITIES

- A. Customer will record and track the Contiguous IP Address that is provisioned for each Sprint Device. If Customer requests that Sprint provide records of the Contiguous IP Addresses that are assigned to each Sprint Device, Sprint will produce the applicable information for an additional charge.
- B. Customer will provide correct source and destination IP addresses for the Firewall Configuration. Once rules are established with Customer-provided information, and that information is deemed incorrect, a change request form will be needed to correct the error and a change fee will apply.
- C. The Contiguous IP Address Block will be allocated to the static IP home agent selected by Customer, which should be the home agent nearest to the area where the Contiguous IP addresses will be deployed. If nationwide deployment, a centralized home agent location, such as Chicago, IL, may reduce latency.

NOTE: Once assigned, the pool cannot be moved or adjusted.

1. Customer will provide Sprint with an accurate forecast for the number of Contiguous IP Addresses needed for the next 180 days.
2. Customer will provide a deployment or implementation schedule for the Contiguous IP Addresses.
3. Customer must designate a point of contact for deployment and testing.

D. Service & Maintenance.

1. Sprint will perform preventative maintenance and software updates, as described below, to the Sprint Networks and Sprint 4G Network. During certain maintenance activities, static IP service may not be available.

(a) "Scheduled Maintenance" is performed for functions such as hardware and software upgrades and network optimization. Sprint will perform Scheduled Maintenance at times that are anticipated to minimize disruption of Customer's service and activity. Sprint will use commercially reasonable efforts to provide advance notice of all Scheduled Maintenance. Customers can sign up for notification through their Sprint account teams.

(b) "Demand Maintenance" may occur as a result of unexpected events and is performed when Sprint network elements are in jeopardy. Sprint will perform Demand Maintenance at Sprint's discretion. Due to the nature of Demand Maintenance, prior notification may not be possible; however, Sprint will inform Customer when maintenance is complete.

E. Other Terms and Conditions.

1. Sprint's Custom Firewall establishes a policy that sets service blocks or permits inbound Internet connections to, and blocks or permits outbound Internet connections from, Customer's end device(s). Sprint will approve and set the firewall policy per Customer's request. Sprint does not set firewall policy and does not guarantee that the Sprint Custom Firewall will prevent a hack or breach of Customer's network. Sprint will investigate any breach reported by Customer, and may make suggestions as to what steps need to be taken to lockdown the policy further.
2. Sprint recommends security measures, such as strong logins and passwords, and immediate shutdown of known hacked ports be adhered to on each device.
3. Side to side traffic (i.e., traffic from other static IP devices) is not blocked. Sprint will act upon complaints of abuse, and if upon investigation a static IP device is causing erroneous or suspicious behavior, Sprint reserves the right to suspend traffic to the device without advance Customer notification.
4. Static IP and Custom Firewall is only for IPv4 addresses.