

SPRINT DEFINITIONS FOR BUSINESS COMMUNICATIONS SERVICES

Certain terms used generally for Sprint business services are defined below.

Access Arrangement - Any equipment or access facility necessary to connect the customer's voice/data/video equipment to a Sprint point-of-presence for transmission purposes.

Access Channel - Access Channel is the ingress channel into the Frame Relay network.

Account - Either a customer's physical location or individual service represented by a unique account number within the billing hierarchy. Multiple services each with a unique account number may be part of one physical location.

Analog Transmission - Information transmitted in the form of continuously varying signal current and/or voltage.

Application for Service - The Sprint order process that includes technical, billing and other descriptive information provided by the customer which allows Sprint to provide requested communications services for the customer and customer's authorized users. Upon acceptance by Sprint, the Application for Service becomes a binding contract between the customer and Sprint for the provision and acceptance of services.

Atlantic, Indian and Pacific Ocean Regions - When used to designate an international termination point, the terms "Atlantic," "Indian" and "Pacific" ocean regions indicate that calls can be completed to ships or oil rigs in those areas.

Authorized User - A person, firm, or corporation, who is authorized by the customer to be connected to the Service of the customer.

Automatic Number Identification (ANI) - The calling telephone number identification which is forwarded to Sprint's network by the Local Exchange Company (LEC) as a call is placed. ANI is provided by the LEC only when Feature Group B direct or Feature Group D interconnections are used to gain access to Sprint's telecommunications service.

B Channel - A 64 Kbps or 56 Kbps digital path capable of transporting voice and data.

B8ZS (Bipolar with 8-Zero Substitution) - A line coding technique which permits DS-0 and DS-1 transmission with more than 15 consecutive zeros. B8ZS supports 64 Kbps clear channel transmission.

Band - The spectrum of frequencies within two definite limits.

Bandwidth - The information-carrying capability of a channel. Analog transmission usually is expressed in kHz or MHz and digital transmission in Kbps and Mbps.

Billing Hierarchy - Allows customers to combine multiple accounts and services into a single billing structure. Customers can choose whether to have all services invoiced together, invoiced separately, or in any combination thereof. In addition the customer may specify where the invoices are to be sent and who is to receive them. The customer can select the data format for their invoice and call detail, *i.e.*, paper, FONVIEWSM, microfiche or magnetic tape.

Bit - An abbreviation of binary digit which is the smallest unit of information in a binary notation system.

Bits Per Second (bps) - The number of bits transmitted in a one second interval.

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Business Communications Services - All of Sprint's service offerings which are designed to meet the communications needs of business customers.

Calling Area - A specific geographic area so designated for the purpose of applying a specified rate structure.

Carrier - The term "Carrier" refers to SPRINT.

Carrier Identification Code (CIC) - A number assigned to any entity purchasing Feature Group B and/or D services. These codes are used with Feature Group B access as 950-XCIC, where X equals any digit 0 to 9 and CIC equals Carrier Identification Code, and casual calling with 10CIC.

Central Office - A local exchange carrier's office where a customer's lines are terminated for the purpose of supplying local telephone service and to connect with interexchange carriers.

Central Office End - The end of a foreign exchange channel at which a subscriber has a dial access to a distant telephone company central office.

Channel or Circuit - A path for electrical transmission between two or more points having a bandwidth and termination of the customer's own choosing.

CIC - An IXC Carrier Identification Code.

Clear Channel Capability - Allows customers to utilize 64 Kbps per DS-0 channel by allowing DS-0 or DS-1 transmission independent of the number of consecutive zeros or pulse density.

Co-located - Any access installation that is directly connected to a Sprint Point of Presence without utilizing the network services of a local access carrier or another interexchange carrier.

Communications Site - The premises to which Sprint is providing access, provided, however such term shall not include the teleconference facility.

Contiguous United States - The area consisting of 48 states and the District of Columbia which share common borders, as well as the offshore areas outside the boundaries of the coastal states to the extent that such areas pertain to and are subject to the jurisdiction and control of the United States within the meaning of the Outer Continental Shelf Land Act, 43 U.S.C Section 1331, et. seq.

CTIS - denotes Sprint's Carrier Transport Invoicing System that is used to bill Resellers for Single Source Solutions services.

CTIS Product Hierarchy Level - Denotes the level in the CTIS billing hierarchy directly above the CTIS Service Hierarchy Level which ties these service locations for purposes of reporting. There may be multiple product hierarchy levels for a given Single Source Solutions product. Each CTIS Product Hierarchy Level is considered independently for calculation and application of Single Source Solutions Discount One, Single Source Solutions LEC Cap Surcharges, Single Source Solutions Minimum Average Time Requirement Surcharges and Single Source Solutions Minimum Port Usage Surcharges.

Customer - The person, firm, company, corporation, or other entity, having a communications requirement of its own, that is responsible for the payment of charges and for compliance with this schedule.

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Custom Service Agreement (CSA) - A Custom Service Agreement is an agreement, sometimes referred to as a Custom Network Service Arrangement CNSA, Master Services Agreement, MSA, or the like, between Sprint and a customer or customers for the customized provision of Sprint Services. The charges for some or all of such Services may reflect additional charges and/or discounts which may be in addition to, or in lieu of, the base service schedule rates and standard schedule discounts and other promotions and discounts available to customers under applicable base service schedules. Agreements become effective upon their execution by both parties.

D Channel - A 64 Kbps or 56 Kbps digital path capable of providing signaling for up to 47 B channels.

Data - The representation of information as characters that are in a digital or analog form and to which meaning can be assigned.

Data Speed (bps) - The line speed and is given in bits per second.

Day - Within and between the contiguous United States and Hawaii, the term "Day" denotes 8:00 a.m. to but not including 5:00 p.m. local time at the originating city on Monday through Friday.

Dedicated Access Line (DAL) - A dedicated communications channel that terminates on a general access port provided by Sprint and has the capacity of a voice grade circuit.

Dialed Number Identification Service (DNIS) - The digits to be out pulsed for each toll free number terminating to a dedicated access facility. DNIS allows a customer to receive calls to multiple toll free numbers on the same dedicated access facility.

Digital Transmission - Information transmitted in the form of digitally encoded signals.

Entrance Facility - The physical circuit arrangement which connects an Entrance Site to a Sprint Point-of-Presence.

Entrance Site - A location of Sprint's transmission facilities from which services can be provided for a customer to any other Entrance Site or Point-of-Presence.

Evening - Within and between the contiguous United States and Hawaii, the term "Evening" denotes 5:00 p.m. to but not including 11:00 p.m. local time at the originating city on Sunday through Friday.

Exchange Area - A geographically defined area wherein a local exchange company provides service using one or more central offices.

Expedited Charge - A charge payable to the Carrier by the subscriber for installation of service within a shorter period of time than is convenient for the Carrier.

Facility (or Facilities) - Any item or items of communications plant or equipment used to provide or connect to Sprint services.

Foreign Exchange-Open End - The end of a foreign exchange circuit at which subscriber has a dial access to a distant telephone company central office.

Foreign Exchange Service - Provides subscribers with the capability of local dialing in a remote exchange via private line service.

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Full Duplex Operation - An arrangement for data transmission where transmission is allowed in both directions simultaneously.

Gateway - The video connection between the subscriber's videoconferencing network and the Sprint videoconferencing point of presence which will enable videoconferencing communications between subscriber's videoconferencing facilities and the Sprint network system.

General Access Port - Denotes an entrance or exit device on a switching machine which provides a means of connection between that switching machine and a termination point of service. General Access Port may itself be a termination point of a Sprint Advanced WATS circuit.

Half Duplex Operation ("Broadcast") - An arrangement for data transmission where transmission is allowed in one direction at one time.

Hertz - The term "Hertz" is a unit of frequency equal to one cycle per second.

Hierarchy - See Billing Hierarchy

Holidays - The term "Holidays" denotes all Carrier-specific holidays: New Year's Day, Presidents' Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, Columbus Day, Veterans' Day and Martin Luther King, Jr. Day.

Individual Case Basis - Individual Case Basis (ICB) determinations involve situations where nonstandard service arrangements are required to satisfy specialized Customer needs. The nature of such service requirements makes it difficult or impossible to establish general schedule provisions for such circumstances. When it becomes possible to determine specific terms and conditions for such offerings, they will be offered pursuant to such terms and conditions when set forth in writing and subscribed to by authorized representatives of the Customer and Authorized Headquarters Representative(s) of the Company.

Integrated Services Digital Network (ISDN) - A dedicated or switched (where available) originating and terminating service providing end-to-end digital connection for the simultaneous transmission of voice, data, video, imaging, fax and other communications services over multiple channels which have been combined to provide a single transmission path.

Interactive Toll Free Services Program - An "Interactive Toll Free Services Program" is an application which combines any number and combination of Interactive Toll Free Service features to allow callers to be routed to the appropriate location.

Intercity Circuit - denotes a circuit, created by Carrier by means of multiplex equipment, between Carrier's switches which are shared by subscribers. Shared intercity circuits will consist of identifiable and discrete circuits between a given city-pair.

Intercity Mileage - The mileage, measured as the shortest distance between any two of the Carrier's points of presence using the Serving Wire Centers "V" & "H" coordinates noted in NECA Tariff F.C.C. No. 5 associated with said Carrier's Points of Presence.

Interexchange Carrier (IXC) - A common carrier that provides long distance domestic and international communication services to the public.

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International Maritime Satellite Organization (INMARSAT)/Maritime Satellite Organization (MARISAT) - Organizations established in 1964 to govern a global maritime satellite system to provide international communication between international locations including locations in ocean regions such as ships or oil rigs.

International Toll Free Service (ITFS) - Sprint's inbound international service which allows callers to dial a toll-free number in a foreign location, to reach a Sprint customer in the U.S.

Invoice Point - A level in the billing hierarchy at which accounts are grouped together (aggregated) for the purpose of billing the customer.

IXC - denotes an interexchange carrier.

Kilo Bits Per Second (Kbps) - The number of one-thousand bits transmitted in a one second interval.

LEC - denotes a Local Exchange Company or a Local Telephone Company.

Local Access Facility - The channel provided by the local telephone company (or other local service provider) to connect the point-of-presence to a customer location.

Local Access Transport Area (LATA) - A geographically continuous area surrounding the Carrier's service switch locations.

Local Distribution Area (LDA) - A geographically contiguous area surrounding the Carrier's service switch location.

Local Exchange Company (LEC) - A company which furnishes local exchange telephone services.

Local Telephone Company - A company which furnishes local exchange telephone service.

Location - A physical premises to or from which Sprint provides service. In instances where a customer obtains service from Sprint at multiple locations, each of these locations will be designated as either "associated" or non-associated."

An "associated" location is a location which a customer owns or leases, or which is occupied by a business enterprise in which the customer has an equity interest of twenty (20) percent or more or which is occupied by a franchisee of the customer.

All locations other than "associated" locations will be considered "non-associated" locations.

At those locations defined as "non-associated", the customer (or plan sponsor) will be responsible for providing billing and customer service functions for charges incurred by all "non-associated" locations and must accept financial responsibility for all such locations in the event of non-payment to Sprint. The customer (or plan sponsor) in selling to or servicing its "non-associated" locations shall not use the Sprint name or logo in any promotional materials, contracts, service bills, etc., without expressed written permission from Sprint. In addition, the customer shall not reference Sprint in an underlying manner, such as, "We use the Big Three" in such communications.

Maritime Satellite Organization (MARISAT) - See INMARSAT

Mega Bits Per Second (Mbps) - The number of one-million bits transmitted in a one second interval.

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Minimum Annual or Monthly Commitment (MAC or MMC)

The amount of service which the customer commits to purchase during each year or each month of a promotional offering or product offering . The customer's MAC/MMC includes charges for all services identified in the customer's agreement or in the Schedule product or promotion description as contributory. The promotional or product offering also specifies whether the MAC/MMC charges are calculated before or after applicable discounts.

The MAC/MMC does not include non-usage charges, such as taxes, interest, surcharges, access facilities charges and other charges associated with access, fixed recurring charges, installation charges, and other non-recurring charges. If the customer fails to satisfy the MAC/MCC, the customer shall pay to Sprint, in addition to all other charges, the difference between the MAC/MCC and the customer's actual charges for such services for each year or month in which the customer does not achieve the MAC/MCC.

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Minimum Service Period - The term "Minimum Service Period" denotes the period during which the subscriber incurs a termination liability

Monthly Recurring Charge or Recurring Monthly Charge - The charge payable each month by the subscriber to the Carrier for services provided on a continuous basis to the subscriber.

Night/Weekend - Within and between the contiguous United States and Hawaii, the term "Night/Weekend" denotes 11:00 p.m. to but not including 8:00 a.m. local time at the originating city, any time on Saturday, and all day Sunday except 5:00 p.m. to but not including 11:00 p.m.

Non-Bell Service Area – The geographic service area of any "independent" LEC which is not a Bell Operating Company.

Non-Recurring Charge - A one-time charge payable by the subscriber to the Carrier for installation or temporary use of service facilities.

Normal Work Hours - The time after 8:00 a.m. and before 5:00 p.m., Monday through Friday excluding Carrier-observed holidays.

North American Dial Plan (NADP) - The method of identifying calls in the public network of North America, called World Numbering Zone 1. The calls are identified by their NPA (area code) - NXX (exchange) - XXXX (station number) format.

NPA - An area code, otherwise called numbering plan area.

NXX - The designation for the first three digits of a local telephone number where N represents 2-9 and X represents 0-9.

Off-Network Access Line (Off-Net) - A facility leased by Sprint and used in common by customers to enter or exit the Sprint system. Off-Net is also known as switched service.

On-Network Access Line (On-Net) - A facility which connects a customer location directly to the Sprint network for entrance or exit. On-Net is also known as dedicated service.

Partner Program - Under a sales agency agreement, Sprint Partners may sell certain business services contained herein. Sprint Partners who use Sprint services may include their own usage in their Commission Revenue. Unless otherwise specifically prohibited, Sprint's Partners will receive commission on such revenues. Such benefit will cease upon termination of the agency relationship.

Permanent Virtual Circuit ("PVC") - A virtual point-to-point (non-switched) logical link between two specific end-points over which packetized (frames) data can be transmitted according to defined service characteristics.

Point of Presence - Sprint's physical presence where Sprint maintains intercity communications channels and local distribution facilities for the purpose of providing its services.

Premises - A building or buildings on contiguous property (except railroad rights-of-way, etc.)

Primary Interexchange Carrier (PIC) - The interexchange carrier to which a switched access line is presubscribed.

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Private Line Service - The Intercity Channel(s) and point of presence connection(s), station connections and channel option(s) furnished under this schedule to a Subscriber as a unit uninterrupted by any switching function(s).

Promotional Discount - Promotional discounts may take the form of reduced monthly payments, signing bonuses, free service periods, full or partial waiver of installation charges, full or partial waiver of PIC change charges, or any combination thereof.

Rate Center - A geographically specified point used to determine mileage dependent rates.

Rate Band - A specific geographic area so designated for the purpose of applying a specified rate structure.

Real-time ANI - The term "Real-time ANI" refers to the delivery of calling party ANI to customers using Sprint's Real-Time ANI.

Recurring Monthly Charge - See Monthly Recurring Charge.

Regular Billing - A standard bill sent in the normal monthly Sprint billing cycle. This billing consists of one bill for each account assigned to the customer with explanatory detail showing the derivation of the charges.

Regular Voice Grade Facility - A communications channel with a bandwidth of approximately 2,700 Hertz (300 to 3,000 Hertz).

Reseller - A facilities-based or non-facilities-based Subscriber which utilizes Sprint's network services to extend its own communications services to Resale End Users, and presubscribed such Resale End Users to Sprint's Carrier Identification Code.

RESP ORG (Responsible Organization) - The entity responsible for managing and administering customers' toll free records in the 800 Service Management System (SMS/800). The SMS/800 recognizes one Resp Org for each toll free number.

Services - Sprint's products and services.

800 Service Management System (SMS/800) - The centralized operations support system used to create and update toll free records that are then downloaded to Service Control Points ("SCPs") for processing toll free service calls. The system is used by RESP ORG to manage and administer toll free records.

Serving Wire Center - The term "Serving Wire Center" denotes the physical location within a local exchange carrier's central office or other service provider's facility used to determine mileage sensitive rates. There is a serving wire center associated with each customer location and each Sprint location.

Single Source Solutions Maximum Noncomplete Toll Free Call Percentage - Denotes for each month, for each service type, the ratio, expressed as a percentage, of (i) the aggregate number of Single Source Solutions Noncomplete Toll Free Calls during such period divided by (ii) the aggregate number of toll free calls during such period. This percentage will be calculated at each CTIS Product Hierarchy Level.

Single Source Solutions Minimum Port Usage - The term "Single Source Solutions Minimum Port Usage" denotes the minimum average Single Source Solutions Net Usage required for Sprint Wholesale Dedicated Outbound and Sprint Wholesale Outbound Extension services that Reseller must generate per Single Source Solutions Active Ultra WATS Port.

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Single Source Solutions Net Usage - The term "Single Source Solutions Net Usage" denotes the monthly amount invoiced for use of a Single Source Solutions service net of Single Source Solutions Discount One, Single Source Solutions Discount Two and Single Source Solutions Discount Three discounts. Single Source Solutions Net Usage includes the following as they apply to particular Single Source Solutions services: monthly per-minute usage charges; route advance charges; real time ANI charges; switched origination and termination charges; directory assistance charges; Single Source Solutions Noncomplete Call Surcharges, FONCARD surcharges; and Single Source Solutions LEC Cap Surcharges.

Single Source Solutions Noncomplete Toll Free Call - The term "Single Source Solutions Noncomplete Toll Free Call" denotes an attempted Sprint Wholesale Switched Connect Toll Free or Sprint Wholesale Dedicated Toll Free call that is not completed to the called number for any reason.

Single Source Solutions Service - The term "Single Source Solutions Service" denotes the Sprint services sold to Resellers and billed under CTIS.

Subscriber - The person, firm, company or corporation, or other entity, having a communications requirement of its own that is responsible for payment of charges and for compliance with this schedule.

Switch - An electronic device which is used to provide circuit routing and control.

Term Plan - Sprint offers term plans of varying lengths as part of the Maximum Value Plans associated with its Business Communications Services.

T-1 - A 1.544 Mbps digital transmission system equivalent to 24 voice frequency circuits/channels.

T-1 Access Partitioning (TAP) - A service arrangement which allows a subscriber to access multiple Sprint services on the same T-1 access span.

U.S. Mainland - The 48 contiguous states and the District of Columbia. See also Contiguous United States.

WATS - An acronym for Wide Area Telecommunications Service. WATS is a usage sensitive pricing arrangement, wherein the more service utilized per circuit the less the cost for subsequent calls. WATS is also distance sensitive between bands. Bands are numbered to represent geographic and/or NPA coverage. Calls of same or varying distance within a given band are equally priced.