

SPRINT PRIORITY DATA SERVICES PRODUCT ANNEX

The following product-specific terms and conditions in this Sprint Priority Data Service Product Annex (“**Annex**”), together with the applicable Sprint service agreement (“**Agreement**”), govern Sprint’s provision and Customer’s use of Sprint Priority Data Service (“Sprint Priority Data”). Capitalized terms not otherwise defined in this Sprint Priority Data Service Annex will have the meanings set forth in the Agreement or the Wireless Services Product Annex.

1. **Service Description.** Sprint Priority Data, also known as Quality of Service, Priority & Preemption (“QPP”), provides specialized treatment (including prioritization and preemption) of data sessions during times of high network utilization for approved first responder Customer devices connected to Sprint’s 4G LTE Network. QPP is supported via a network configuration process using a combination of several variables which are based on 3GPP LTE standards. Sprint Priority Data service is provided at no additional cost to approved eligible Customers.
2. **Eligibility.** To receive Sprint Priority Data service for an eligible end user device, Customer must first submit an online request form via: <https://sprintfederal.custhelp.com/app/forms/Priority>. Eligibility determinations are based on two primary factors: (i) Customer’s end user(s) qualifying first responder status; and (ii) device compatibility.
 - A. Qualifying categories of first responders include:
 - i) Federal Law Enforcement
 - ii) State and Local Law Enforcement
 - iii) Fire/Emergency Medical Services
 - B. Requires a Sprint device compatible with Sprint Priority Data. Not all Sprint devices are compatible.

All eligibility determinations (and any exceptions thereto) are made in Sprint’s sole discretion. It is the approved Customer's responsibility to notify Sprint if the role of the device end user changes and would no longer be eligible for the Sprint Priority Data service. Sprint reserves the right to audit and discontinue this service at any time to an ineligible end user.

3. **Limitations/Disclaimers.** Sprint Priority Data is for Domestic traffic only on Sprint’s 4G LTE network and requires Sprint approval of both end users and devices. Sprint Priority Data is not available to devices on the Sprint 3G Network or Sprint 5G Network, nor is it available while roaming on another carriers’ network or while connected to Wi-Fi. Sprint Priority Data is also not available on devices connected to small cells (including Airave/femto cells and Magic Boxes) or mini-macro cells. Features, coverage and service not available everywhere and are subject to change. This service provides data priority over standard users on the Sprint 4G LTE Network, but does not guarantee data network access. End users with the same priority will be prioritized on a first-come, first-serve basis. Sprint Priority Data service data sessions are subject to the wireless coverage and service limitations described in the Wireless Services Product Annex. Sprint reserves the right to discontinue this service at any time to an end user.