

This notice outlines how Sprint Corporation and other members of the Sprint Group use your personal information. If you would like more detail, please read our full [Sprint International Data Privacy Policy](#).

**Collection.** We may receive your personal information directly from you or your employer as a customer, vendor or partner, or during your use of our services.

**Use.** We will use your personal information to provide you or your employer with services, to operate and administer our business, and to comply with our legal obligations.

**Disclosure.** We may disclose your personal information to other members of the Sprint Group or our own service providers, where we are required to disclose it by law, or when reasonably necessary to enforce our terms and conditions or protect our operations or users.

**Security.** We maintain a variety of physical, electronic, and procedural safeguards to guard your personal information.

**Access and other Rights.** Sprint is committed to working with consumers and data protection authorities to resolve any privacy questions or concerns. We work to comply with country/regional data protection laws. Depending on the laws where you live, you have certain rights in respect of your personal information, including rights to have a copy of your personal information or to complain to your local data protection authority. You can find out more about your privacy rights here.

**Contact.** Contact the Office of Privacy at [Privacy@t-mobile.com](mailto:Privacy@t-mobile.com).

Sprint respects your privacy. We have developed the Sprint International Data Privacy Policy (the "Privacy Policy") to inform you about our practices and policies regarding the collection, use disclosure, transfer, storage, and processing of personal information in connection with the services and websites (Sites") offered by Sprint, its subsidiaries, affiliates, and agents (collectively "Sprint") see Sprint Corp. International Entities - Registered & Business Office Addresses; International Appointment Details (Director, Officer, Representative . This Privacy Policy applies to any personal information collected by Sprint business units outside the U.S. Information regarding our practices and policies applicable in the U.S. is available at <https://www.sprint.com/privacy>.

Where you provide personal information to Sprint, or access or use any of the Sites, we will use your information in accordance with this Privacy Policy.

### **INFORMATION WE COLLECT**

In the normal course of our business, we may collect information such as your name, company affiliation, shipping/billing address, phone and fax number, email address, credit card details, and bank account information.

Sprint's international services are to business customers only. Visitors to our site and users of our services are typically employees of those business customers, or prospective business customers, and personal information we process will generally be limited to information collected or generated in a business context. (Sprint U.S. wireless customers can receive international service provided under their U.S. plan.)

In connection with our business to business services (B2B), we may collect personal information in a number of ways: for example if during your visit to a Site you personalize the Site, complete an order form or submit other information to Sprint, or you access internet services through Sprint wireless devices, or you use Sprint internet services, wireless voice services, and wireline voice products, you may provide Sprint with personal information. You may also provide Sprint with personal information by way of postal communications, telephone communications, email communications, present your business card, and the like.

In addition, you may provide personal information by completing an order form, responding to a survey, or submitting information when you interact with us, such as when you ask for customer service or technical assistance.

### **USE OF PERSONAL INFORMATION**

Sprint may use the personal information to:

- Provide the products and services you request;
- Bill and collect for services and products provided to you or the company you work for;
- Communicate with you about your account and the services or products you use;

- Provide customer service, technical or network-related notifications;
- Inform you about new products and services;
- Analyse our customers' activities and preferences;
- Comply with our legal obligations, which may include obligations in countries other than your own;
- Respond to court orders, subpoenas or law enforcement;
- Protect our rights, property or our users; and
- Enforce the terms of any agreements or terms of service.

Sprint will not use personal information for any other purposes incompatible with the purposes outlined in this section, unless such use is authorized by you or required by laws to which Sprint is subject.

In some countries we must have a legal basis for processing personal information. Where this is the case, we most commonly rely on the following grounds to process personal information:

- i. We have a legitimate interest which is not overridden by your interests and fundamental rights, for example our legitimate interest in providing services to customers and managing and operating our business;
- ii. We need to comply with a legal obligation;
- iii. You have consented to our processing of your personal information.

## **DISCLOSURE OF PERSONAL INFORMATION**

This section of the Privacy Policy explains when personal information may be disclosed.

### **a) To Vendors/Third Parties**

Sprint employs other companies and individuals to perform certain functions on Sprint's behalf ("Third Party Providers"). Examples include billing, fulfilling orders, deliveries, sending postal mail and email, removing repetitive information from customer lists, analysing data, providing marketing assistance, processing credit card information, and providing customer service. These Third Party Providers have access to information needed to perform their functions, but may not use the personal information for other purposes.

Sprint does not sell or otherwise provide your personal information to third parties for the purpose of allowing them to market their products and services to you.

### **b) To Sprint Affiliates**

Sprint may transfer your personal information to our affiliated entities and operating subsidiaries operating around the world who will use the information in order to provide you with products and services.

### **c) Disclosure When Required by Law**

Though Sprint makes every effort to preserve user privacy, Sprint may preserve or disclose personal information when such action is necessary to comply with a judicial proceeding or court order, legal process, litigation, and/or requests from public and governmental authorities within or outside your country of residence, or when otherwise required by any law or regulation to which Sprint is subject or by an enforceable government request.

#### **d) Disclosure to Protect Operators and Users**

We may disclose information about you if we determine that such disclosure is reasonably necessary to enforce our terms and conditions or protect our operations or users.

#### **e) Transfers Outside of the EEA**

Transfers of personal information within Sprint and our affiliated entities, and with vendors acting on our behalf may involve transfers from EU member states and other countries within the European Economic Area (“EEA”) to countries outside the EEA. Where we transfer personal information from the EEA to other countries, or from other world regions and countries, we will put in place safeguards to protect the personal information and ensure it is kept securely. You may contact us at [Privacy@t-mobile.com](mailto:Privacy@t-mobile.com) for a copy of the safeguards which we have put in place to protect your personal information in these circumstances.

### **YOUR RIGHTS WITH RESPECT TO YOUR PERSONAL INFORMATION**

Depending on your local law, you may have certain rights with respect to your personal information, including the right to object to, restrict and/or withdraw your consent to the processing of your personal information, the right to access your personal information, and the ability to receive a machine readable copy of your personal information. You may also have the right to ensure that we correct or delete any inaccurate or out of date personal information which we have about you.

If you believe that any personal information which we have about you is inaccurate or out of date and you would like us to correct or delete it, or you wish to exercise any other of your rights, or have any questions or concerns about your personal information, please contact us at [Privacy@t-mobile.com](mailto:Privacy@t-mobile.com).

If you have a complaint about how we handle your personal information or respond to your request, you may be able to complain to your data protection authority. Sprint asks that you kindly contact us first, so that we have an opportunity to resolve your complaint for respect for our customers and your satisfaction is important to us.

Where our processing of your information is based on your consent, you may withdraw your consent to our use of your data at any time. Please note however that if you

withdraw your consent, it may be impossible for Sprint to continue to provide you with certain services, benefits or customizations.

## **INFORMATION FROM CHILDREN**

Sprint recognizes the importance of children's safety and privacy. Therefore, Sprint does not seek to collect personal information from children under the legal age of majority in the country where the information may be collected, nor does it offer content targeted to such children.

## **ANONYMOUS INFORMATION/COOKIES**

When you visit a Site, Sprint web servers automatically gather information that allows that Site to communicate with your computer during your visit. Sprint also tracks such information as the number of visits to the Site, which parts of the Site visitors select, IP address (the internet address assigned to your computer from the internet service provider), domain type, browser type (e.g. Netscape or Internet Explorer), date and time of day. Sprint uses the information collected for statistical purposes that help Sprint design and administer the Site. This information is not used by Sprint for purposes of identifying or locating you.

Sprint may store some information (commonly known as "cookies") on your computer when you look at or use a Site. This information facilitates customizing your use of the Site and ensures that you do not need to re-enter your details every time you visit the Site. You can set your browser to notify you before you receive a cookie, giving you the opportunity to decide whether to accept it. You may also set your browser to turn off cookies. However, please note that if you do turn off cookies, some Sites and other web sites may not work properly.

## **ADVERTISEMENTS AND LINKS ON SPRINT SITES**

Sprint does not provide personal information to advertising or similar companies. Some Sites may allow advertising companies to place cookies or deliver ads on those Sites or may contain links to other websites that are owned and operated by those companies or other third parties. You should be aware that when you click on these ads, or when you access these other websites, their operators may deploy onto your computer cookies or other mechanisms to receive information about ad viewing by internet users on Sprint Sites and their use of such other websites. Sprint is not responsible and does not accept liability for these other websites, or the products or services advertised on these other websites, or the processing of personal information or other information through these other websites.

From time to time, we may ask to you to indicate whether you are interested in receiving information about our new products and services. If you elect to receive these communications, we will send you marketing and sales materials by postal mail, email, text messaging, telephone, or facsimile. If at any time you wish to stop receiving these marketing communications from us, please just let us know by emailing us at [Privacy@t-mobile.com](mailto:Privacy@t-mobile.com), or you may follow the opt out instructions that appear at the end of any promotional email communication that you receive from Sprint.

## **SECURITY**

We maintain a variety of physical, electronic, and procedural safeguards to guard your personal information. For example, we take a variety of steps to protect against unauthorized access to our systems that store personal information such as policies limiting access to those systems to authorized personnel.

When you are ordering new services or products through a Site, we employ the Secure Sockets Layer (SSL) protocol for the transmission of the information from you to us. Also, we use encryption technologies to protect your account information when you are viewing your bill on a Site or via email. You should be aware that Sprint has no control over the security of other sites on the Internet you might visit, interact with, or from which you buy products or services.

You should keep your user name, password or other access information safe and confidential to protect against unauthorized access to your account information and services. And you should adopt passwords that others cannot easily guess.

Sprint has implemented technology and security features and strict policy guidelines to safeguard the privacy of your personal information from unauthorized or accidental access, erasure or improper use, and Sprint will continue to enhance our security procedures as new technology becomes available.

## **RETENTION OF INFORMATION**

Sprint retains all of the information it collects under this Privacy Policy for as long as there is a business need for it for the purposes outlined in this policy. In addition, we have a record retention policy that generally implements the broad range of regulatory requirements imposed on service providers for recordkeeping. For billing purposes, Sprint stores for two years traffic data about your calls, such as the originating phone number, called phone number and date, time and duration of your calls.

## **UPDATES TO THIS POLICY**

Sprint reserves the right to amend this Privacy Policy from time to time. Any changes to our Privacy Policy will become effective upon posting of the revised Privacy Policy on our Sites. Please check it regularly to review any updates or changes.