

For Office Use Only

Date _____ New Add-on Representative _____
Account # _____ Store Name _____ Location Phone _____
For questions, visit my.T-Mobile.com (T-Mobilepr.com for Puerto Rico customers), or call (800) 937-8997 or 611 from your T-Mobile phone.

Customer/Business Information

Name _____ Driver's License # and State _____
Business Name _____ Email _____
Address _____ Daytime Phone _____
City, State, ZIP _____ Date of Birth _____
PIN _____ SS # or Federal Tax ID # _____

Service Information

LINE 1 Mobile # _____ Rate Plan _____
Monthly Charges _____ 1st Month Prorated Charges _____
Service Included _____ Add-on Features _____ Deposit
SIM # _____ IMEI # _____ Data Plan _____ Throughput Limit _____
Start Date _____ Monthly Equipment Protection Yes No

LINE 2 Mobile # _____ Rate Plan _____
Monthly Charges _____ 1st Month Prorated Charges _____
Service Included _____ Add-on Features _____ Deposit
SIM # _____ IMEI # _____ Data Plan _____ Throughput Limit _____
Start Date _____ Monthly Equipment Protection Yes No

LINE 3 Mobile # _____ Rate Plan _____
Monthly Charges _____ 1st Month Prorated Charges _____
Service Included _____ Add-on Features _____ Deposit
SIM # _____ IMEI # _____ Data Plan _____ Throughput Limit _____
Start Date _____ Monthly Equipment Protection Yes No

Off-site Sales

This Notice to Buyer is for purchases of services at off-site sales events. Do not sign this agreement if any of the spaces intended for the agreed terms are left blank. You are entitled to a copy of this agreement at the time you sign it. You may pay off the full unpaid balance due under this agreement at any time, and in so doing you shall be entitled to a full refund of the unearned finance and insurance charges (if any). You may cancel this agreement in accordance with the "Cancellation and Return Policy" provisions contained in the "Customer Acceptance" section. The seller cannot enter your premises unlawfully or commit any breach of the peace to repossess goods purchased under this agreement.

Customer Acceptance

BY SIGNING THIS FORM, ACTIVATING OR USING T-MOBILE SERVICE, YOU ACKNOWLEDGE AND AGREE THAT:

- For some rate plans, you will be charged a monthly Regulatory Programs ("RPF") & Telco Recovery Fee ("TRF") (not a government-required tax or charge) totaling \$3.18 for voice lines and \$1.16 for Mobile Internet lines ("MI") (subject to change without notice; plus tax). Of the \$3.18 total charge for voice lines, \$0.60 is applied to the RPF, and \$2.58 is applied to the Telco Recovery Fee. For MI lines, \$0.15 is applied to the RPF, and \$1.01 is applied to the Telco Recovery Fee. These fees may not apply to certain data devices/services. If you are on select rate plans, you will not pay these fees. International rates and roaming charges may apply. Certain rates are subject to change at any time. Your first service cycle may start several days after your activation. If you have a device or accessory under one of our device programs, refer to your agreement for the specific terms and conditions of that program. You elect to receive your bill in [English/Spanish].
■ If you select the T-Mobile ONE Military rate plan, You agree to submit military verification within 45 days of Activation to confirm your eligibility for the T-Mobile ONE Military rate plan and if you do not, or if the documentation is not valid, you will be moved to the T-Mobile ONE rate plan at an additional cost of up to \$20 per line/per month.
■ Paperless Billing. You are consenting to receive your bill electronically and will not receive a paper bill. You can review your paperless bill by accessing your account at T-Mobile.com or by following the link provided in your notification e-mail or text message. You can print a copy of your bill for free and request a mailed copy of your bill. You can update your billing preferences in your account at T-Mobile.com or by calling T-Mobile. Please read the complete Paperless Billing Terms & Conditions available at T-Mobile.com/billterms.
■ Unless otherwise required by law, you may request a refund of a service deposit after 12 months (with simple interest at the rate required by law) if your account has remained in good standing. You agree that T-Mobile can apply service deposits to any amounts you owe on any account, and T-Mobile may require you to replenish your service deposit amount.
■ Your "Agreement" with T-Mobile includes: (a) this Service Agreement; (b) T-Mobile's "Terms and Conditions"; and (c) any terms specific to your rate plan or service. If you have DIGITS service, your "Agreement" also includes the DIGITS Terms of Use ("DIGITS TOU"), which contains important limitations on 9-1-1 Emergency Service availability and reliability when using DIGITS, and information about user access to call information and text messages for shared DIGITS lines. You can obtain copies of T-Mobile's Terms and Conditions and your rate plan's specific terms at T-Mobile.com (T-Mobilepr.com for Puerto Rico customers), and, if applicable, you can obtain copies of the DIGITS TOU at https://www.T-Mobile.com/landing/digits-terms-of-use.html, or by calling Customer Care at (800) 937-8997 or 611 from your T-Mobile phone. You agree you have received and read your Agreement. The English version of this Agreement will control over any other version.
■ Disputes. T-Mobile requires ARBITRATION OF DISPUTES UNLESS YOU OPT OUT WITHIN 30 DAYS OF ACTIVATION. See T-Mobile's Terms and Conditions for details, at T-Mobile.com/terms-conditions.
■ Cancellation and Return Policy. You may cancel your rate plan by going back to the original point of purchase and returning all Devices you acquired with your activation within 14 days from your activation (Cancellation Period).
■ You authorize T-Mobile and its agents to obtain information about your credit history and to share that information with credit reporting agencies.
■ If you are signing on behalf of a company, you represent that you are authorized to sign. If you are not authorized to sign, T-Mobile can collect amounts due directly from you without first proceeding against the company.
■ Payment and AutoPay. Security Deposit _____ Credit Card: MC Visa AmEx Other
Credit Card # _____ Exp. _____ Authorization # _____
Bank Acct. Routing Transit # _____ Account # _____
■ You elect to enroll in AutoPay (initials) _____. You authorize T-Mobile to automatically debit/charge your bank account/debit/credit card on a monthly recurring basis in the full amount of your monthly statement ("AutoPay") no earlier than 2 days before your statement due date until you terminate AutoPay at my.T-Mobile.com or 1-877-453-1304. Autopay may take up to 2 cycles to begin. You authorize T-Mobile to store your payment method for future payments by you and any verified users. Notify us of billing errors at least 4 days before the due date and we will attempt to correct the error before the next AutoPay.

Signature: _____ Date: _____ Title (required for business): _____

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Customer/Business Information

Name _____ Business Name _____ Address _____ City, State, ZIP _____ PIN _____
Daytime Phone _____

Service Information

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Service Included _____ Add-on Features _____ Deposit
SIM # _____ IMEI # _____ Data Plan _____ Throughput Limit _____
Start Date _____ Monthly Equipment Protection Yes No

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Unless otherwise required by law, you may request a refund of a service deposit after 12 months (with simple interest at the rate required by law) if your account has remained in good standing. You agree that T-Mobile can apply service deposits to any amounts you owe on any account, and T-Mobile may require you to replenish your service deposit amount.
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Disputes. T-Mobile requires ARBITRATION OF DISPUTES UNLESS YOU OPT OUT WITHIN 30 DAYS OF ACTIVATION. See T-Mobile's Terms and Conditions for details, at T-Mobile.com/terms-conditions.
Cancellation and Return Policy. You may cancel your rate plan by going back to the original point of purchase and returning all Devices you acquired with your activation within 14 days from your activation (Cancellation Period).
You authorize T-Mobile and its agents to obtain information about your credit history and to share that information with credit reporting agencies.
If you are signing on behalf of a company, you represent that you are authorized to sign. If you are not authorized to sign, T-Mobile can collect amounts due directly from you without first proceeding against the company.
Payment and AutoPay. Security Deposit _____ Credit Card: MC Visa AmEx Other
Credit Card # _____ Exp. _____ Authorization # _____
Bank Acct. Routing Transit # _____ Account # _____
You elect to enroll in AutoPay (initials) _____. You authorize T-Mobile to automatically debit/charge your bank account/debit/credit card on a monthly recurring basis in the full amount of your monthly statement ("AutoPay") no earlier than 2 days before your statement due date until you terminate AutoPay at my.T-Mobile.com or 1-877-453-1304. Autopay may take up to 2 cycles to begin. You authorize T-Mobile to store your payment method for future payments by you and any verified users. Notify us of billing errors at least 4 days before the due date and we will attempt to correct the error before the next AutoPay.

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