



Lifeline Notice

Check to see if you qualify for discounted monthly wireless service

Save money with Lifeline

T-Mobile® customers who reside in the following states may be eligible to save up to \$9.25 per month on their wireless service when they qualify for the government's Lifeline program.

- Florida
- Kentucky
- Minnesota
- Mississippi
- Pennsylvania
- Puerto Rico
- Virginia
- Washington

Qualifying for Lifeline

Customers may qualify for Lifeline assistance if their total household income does not exceed 135% of the Federal Poverty Guidelines or if they are currently eligible to receive benefits from any of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP) or Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- The Veteran's Pension or Survivor's Pension benefit

Customers who are also residents of federally recognized Tribal Lands may qualify for Lifeline and a one-time reduction or waiver of any activation fee under the assistance programs listed above, or if they are currently eligible to receive benefits from any of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Temporary Assistance for Needy Families (TTANF)
- Head Start (must satisfy income qualifying standard)
- Food Distribution Program on Indian Reservations (FDPIR)

Getting Lifeline

Step 1 Qualify

Apply directly with the Lifeline National Verifier, visit: <https://nationalverifier.servicenowservices.com/lifeline>

Step 2 Sign up with T-Mobile

Once you have completed the application process and have received eligibility notification from the National Verifier, visit: www.t-mobile.com/offers/lifeline-program, download and fill out the T-Mobile Lifeline Enrollment Form.

Step 3 Submit the T-Mobile Enrollment Form

Submission instructions can be found on the bottom of the T-Mobile Lifeline Enrollment Form. A specialized T-Mobile representative will contact you to go over your mobile plans!

Important Information

Lifeline is a government assistance program that provides only eligible consumers with discounted service. It is non-transferable and is available for only one line per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals living at the same address that share income and expenses. Lifeline is only available in areas where the company has Eligible Telecommunications Carrier status.

Notice for Pennsylvania Applicants:

Pennsylvania consumers with unresolved disputes regarding Lifeline services may contact the Public Utility Commission's Bureau of Consumer Services at 1-800-692-7380 for assistance in resolving their issues.