

All Other States

Return Policy: T-Mobile will gladly assist you with your Returns. You can return or exchange a Device or accessory (“Device”) for a refund within 14 days of the purchase or lease date of the original Device. Return the Device with your receipt, in its package, with all contents, undamaged and in good working condition, with no material alterations to the Device’s hardware or software to the sales channel where you received your Device. Refunds and exchanges will be less any rebates received, applicable taxes and fees and shipping costs. Certain promotional offers may require you to return all items you received with your Device and could cause you to become ineligible for any promotional discounts. You may also be required to pay a restocking fee based on the Full Retail Price (“FRP”) of the Device as follows: \$75 for devices with a FRP of \$600 or more; \$50 for devices with a FRP between \$300-\$599; and \$25 for devices with a FRP of less than \$300. Prepaid services, e-coupons, and gift cards are non-refundable