

[All other states:](#)

Return Policy: T-Mobile will gladly assist you with your return. You can return or exchange a Device or accessory (“Device”) to a T-Mobile retail location for a refund within 14 days of the purchase or lease date of the original Device. If the Device was delivered to you, you can return or exchange a Device to a T-Mobile retail location for a refund within 20 days of the date your Device was shipped. Return the Device with your receipt, in its package, with all contents, undamaged and in good working condition, with no material alterations to the Device’s hardware or software. Refunds and exchanges will be less any rebates received and shipping costs. Certain promotional offers may require you to return all items you received with your Device and you could become ineligible for any promotional discounts. You may be required to pay a restocking fee based on the Device Full Retail Price (“FRP”) as follows: \$70 for devices with a FRP of \$600 or more; \$40 for devices with a FRP between \$300-\$599; and \$20 for devices with a FRP of less than \$300. Prepaid services, e-coupons, and gift cards are non-refundable.