

IOT SERVICES ANNEX

The following terms and conditions, together with the Customer's underlying services agreement with T-Mobile for wireless products and services (the "Master Agreement"), the IoT Services Addendum – Services, Pricing, and Policies and exhibits thereto (collectively, the "Agreement"), govern T-Mobile's provision and Customer's use of the IoT Services. Capitalized terms not otherwise defined in this Annex will have the meaning assigned to such terms in the Agreement.

1. Definitions.

- 1.1. **"Domestic Roaming"**. means Roaming that occurs within the United States, Puerto Rico, or the U.S. Virgin Islands under domestic carrier arrangements.
- 1.2. **"IAS Session"** means the period beginning when a Device and the Network establish a packet data protocol ("PDP") context or successor data session and ending when that session is deactivated.
- 1.3. **"Internet Access Services" or "IAS"** means the wireless Internet access services provided by T-Mobile that enable Customer SIMs to access content, information, or services available from Internet endpoints through packet-based data transmissions on the T-Mobile Network and, where permitted, via Roaming.
- 1.4. **"IoT Platform"** means the T-Mobile self-service web portal for SIM lifecycle management and reporting.
- 1.5. **"IoT" or "Internet of Things"** means a collection of machines, each with a unique identifier, that are connected to a wireless network for communication between two or more such machines, without requiring human to human or human to machine interaction.
- 1.6. **"Permanent Roaming"** means the sustained use of a SIM or IMSI that remains continuously attached to a third-party carrier's network outside of T-Mobile's Network coverage for (i) thirty (30) or more consecutive days, or (ii) eighty (80) or more days during any rolling ninety (90)-day period.
- 1.7. **"Roaming"** means a service that enables a SIM to use connectivity outside of the Network's coverage area by connecting to another carrier's network to provide coverage continuity.
- 1.8. **"Open Internet"** means unrestricted internet access service, including all websites and online services generally available to the public, which the end user can access by manually entering the internet address into an in-dash browser.

2. **IoT Services Description.** IoT Services are provided and managed through T-Mobile's IoT Platform. The IoT Platform allows customers to place SIM orders, manage SIM states, and obtain reporting for SIMs, including detailed reporting for billing and usage at individual SIM and group levels. The IoT Platform also provides tools, such as alerts and triggers, that allow Customer to self-manage and control SIM usage.

2.1. **INTERNET ACCESS SERVICES.** "IAS" IAS transmissions may be involuntarily interrupted for reasons beyond the control of T-Mobile and such usage will be billed like any other transmission. In addition, T-Mobile may try to resend a dropped transmission, which will result in additional charges for IAS usage.

- A. **IAS Usage.** IAS usage charges apply to data transmitted during an IAS Session. Unless stated otherwise, all IAS usage is measured in bytes and presented on Customer's invoice in megabytes ("MBs"). Any Roaming usage will be rounded up to the next kilobyte at the end of each IAS Session.
- B. **Hotspot Tethering.** Upon request by Customer for compatible devices, T-Mobile may enable hotspot tethering. Data usage while tethered is considered IAS usage for the applicable Rate Plan. Hotspot tethering is not supported in combination with Static IP or Private/Custom APN.
- C. **Network Management.** T-Mobile engineers its Network to provide consistent high-speed data service; however, at times or in locations where Network usage exceeds available Network resources, Users may experience reduced data speeds or performance. To provide the best possible experience for the greatest number of users, T-Mobile may implement reasonable Network management practices on a content-agnostic basis, including assigning different Quality of Service ("QoS") parameters—such as Quality Class Identifiers ("QCI") or priority levels to particular Rate Plans, service types, or classes of Users. As a result, certain plans or User SIMs may be provisioned at a lower priority than others, and during periods of congestion their data traffic may be deprioritized behind higher-priority traffic. Such measures may result in temporarily reduced throughput, latency, or responsiveness. All Network management practices are applied in a transparent, content-neutral, and technology-agnostic manner, solely to preserve Network security, integrity, and efficiency and not to favor or disadvantage any particular content, application, or User.

2.2. **SHORT MESSAGE SERVICE (SMS).** If SMS Service is included in Customer's Rate Plan, T-Mobile will provide Customer with SMS functionality that enables Customer to send and receive SMS messages ("SMS Services"), subject to the terms below.

- A. Peer-to-Peer Messaging.** When SMS Services are enabled, end User SIMs can send and receive SMS to and from another end User SIM while on the Network (“Peer-to-Peer Messaging”). Peer-to-Peer Messaging is limited to SMS communications exchanged solely between Customer’s end User SIMs activated on and connected to the T-Mobile Network. Peer-to-Peer Messaging is not supported for messages exchanged with non-T-Mobile networks or for Application-to-Person (A2P), Person-to-Application (P2A), or automated messaging traffic. SMS messages from outside of the Network will be sent or received, if an inter-carrier agreement exists between the recipient’s or sender’s service provider and T-Mobile. T-Mobile reserves the right to change or modify existing inter-carrier agreements, which could result in service disruptions. T-Mobile will aggregate total SMS usage, including mobile-origination (SMS-MO), mobile terminated (SMS-MT), and administrative SMS messages, during each billing cycle.
- B. Commercial Messaging.** Customers seeking to support commercial, campaign-based, or other non-peer messaging (“Commercial Messaging”), must engage a third-party aggregator to create and manage such messaging campaigns for use with the IoT Platform. The third-party aggregator shall be responsible for developing, registering, and maintaining the campaign in accordance with all applicable T-Mobile and industry compliance obligations. Upon Customer’s request and following T-Mobile’s approval of the associated campaign, T-Mobile will configure Customer’s account to enable the approved Commercial Messaging campaign. Customer acknowledges that T-Mobile is not responsible or liable for the creation, registration, operation, compliance, performance, or ongoing management of any Commercial Messaging campaign, all of which remain solely between Customer and the third-party aggregator.

2.3. VOICE SERVICES. If voice Service is included in Customer’s Rate Plan, T-Mobile will provide Service within the approved geographic regions as stated in Customer Rate Plan(s). T-Mobile’s switching and billing systems will calculate the minutes of use (“MOU”) based on 60-second increment usage, with each call being rounded up to the next full MOU (i.e., a 121 second call would be billed as a 3 MOU call). Each call is separately measured and charged even if several separate calls are made simultaneously. Charges for voice Service commence upon call origination (including time before answering) and end upon call termination, each as determined by T-Mobile’s internal network elements.

2.4. E911/Emergency Calling Services. If Customer’s IoT Service supports the capability to originate voice calls to emergency services (collectively, “Emergency Calling”), the following terms apply:

- A. Provision of E911 Services.** T-Mobile will provide Enhanced 911 (“E911”) functionality in accordance with applicable Federal Communications Commission (“FCC”) and other regulatory requirements. When an End User places a 911 call using an enabled Device on the T-Mobile Network, T-Mobile will transmit the call to the appropriate public safety answering point (“PSAP”) and will provide available call-back number and location information consistent with FCC regulations.
- B. Limitations.** E911 Services may not function or may be limited in the event of: (i) power failure; (ii) broadband or Internet connectivity loss; (iii) Device, SIM, or network configuration issues; (iv) use of private APN or static IP addressing; or (v) service suspension or termination. E911 Services are not available for Devices that do not have native voice calling capability or for Machine-to-Machine (M2M) or data-only devices. E911 Services are not available while a Device is Roaming internationally or using non-T-Mobile network connections.
- C. Customer Responsibilities.** Customer shall: (a) ensure that any Device capable of originating voice calls is properly provisioned for E911; (b) provide T-Mobile with accurate and up-to-date location information for such Devices as required by regulation; and (c) inform Users in writing of the circumstances under which E911 may not be available or accurate.
- D. Disclaimers.** T-Mobile does not guarantee that any 911 call will be completed or that location information will be accurately transmitted to the PSAP. T-Mobile shall not be liable for any claims, losses, or damages arising out of or in connection with any failure or delay in the transmission or completion of 911 calls, or the provision of E911 information.
- E. Regulatory Changes.** In the event of a change in applicable law, regulation, or governmental requirement that materially impacts T-Mobile’s ability to provide E911 Services, T-Mobile may modify or discontinue such Services upon notice to Customer, without liability.

2.5. Content Filtering and Data Saver (together, the “Feature(s)”).

- A. Availability.** Features are optional network-level controls that T-Mobile may make available for eligible SIMs when explicitly enabled in a Customer Rate Plan. Certain Rate Plans may include Content Filtering enabled by default. Customer may request that such Feature be disabled at any time. If the applicable Service Enhancements are required for an applicable Rate Plan, Customer understands and acknowledges that disabling the Service Enhancements may require changes to the Rate Plan details or pricing offered when such Service Enhancements are enabled. If Customer implements a Private APN, the Feature(s) will not be available.

- B. Customer agrees that the Feature(s) will be offered to its End Users, and the End Users of its IoT Resellers, as an optional, opt-in service enhancement only and Neither T-Mobile nor Customer shall condition access to general Internet content or services on the activation or use of these Features. The Features are provided solely at the Customer's or End User's discretion and shall not be used to restrict or limit lawful Internet access.
 - C. **Content Filtering Feature.** The Content Filtering Feature is designed to restrict access to certain categories of content, including undesirable content and certain top streaming services, as determined by T-Mobile's filtering parameters. T-Mobile does not guarantee that all top streaming services and undesirable content will be filtered or blocked. The Content Filtering Feature may unintentionally filter desired content. Customer acknowledges and agrees that T-Mobile shall not be liable for any claims, losses or damages related to or arising out of or in connection with (a) any top streaming services and undesirable content not being filtered as intended in connection with use of the Content Filtering Feature (b) the failure to filter any undesirable content or top streaming services or (c) the inadvertent blocking or filtering of desired content.
 - D. **Data Saver Feature.** The Data Saver Feature will reduce video streaming resolution to optimize bandwidth usage. The resulting video quality may vary depending on factors such as the screen size, device resolution and the number of connected devices. Use of the Data Saver Feature on large-screen, high-resolution or multiple connected devices may result in diminished visual experience. Customer is solely responsible for Customer's marketing, end User communication, and regulatory disclaimers regarding the impacts of the Data Saver Feature.
 - E. In the event of a change in Applicable Law, regulation or licensing requirements, or the application or understanding of applicability thereof such that T-Mobile no longer has the appropriate permissions and authorizations to provide the Feature(s), or where a regulator or government authority advises or requires T-Mobile to stop offering the Feature(s), then T-Mobile reserves the right, without liability and upon notice to Customer, to remove access to the Feature(s), as applicable..
3. **Sale of IoT Services.** No provision of the Agreement will be construed as vesting in Customer any control whatsoever in any facilities or operations of T-Mobile or the operations of any T-Mobile Affiliate or contractual third party of T-Mobile. Customer will not represent itself as an FCC, federal, state, or other governmental or regulatory agency certified licensee for T-Mobile by reason of the Agreement. Customer will not enter, directly or indirectly, into any agreement or other arrangement with a third party that gives the third party any rights to purchase IoT Service for resale to other parties, unless otherwise explicitly stated in this Agreement.
4. **Scope of Services.**
- 4.1. **Limitation on Scope of Service.**
- A. **General.** Customer agrees that (i) Services are available to SIMs only within the operating range of the Network and (ii) Services may be temporarily refused, interrupted, curtailed, or otherwise limited because of transmission limitations caused by any factor, including atmospheric, environmental, or topographical conditions; concentrated usage or capacity constraints; facilities limitations or constraints; facilities changes, modifications, updates, relocations, repairs, maintenance, or other similar activities necessary for the proper or improved operation of the facilities; a failure by third-party suppliers or service provider; the failure of an IoT device; or a public safety emergency. T-Mobile is not liable for any claims or damages related to or arising out of or in connection with (i) any coverage gap, or (ii) any Service refusal, interruption, curtailment, or other limitation provided above.
 - B. **Disclaimer.** T-Mobile is not a publisher of third-party content that can be accessed through IoT Services. T-Mobile is not responsible for any content, including information, opinions, advice, statements, or services that are provided by third parties and accessible through IoT Services or any damages resulting therefrom.
- 4.2. **Use of Third Party Services.** If Customer accesses, uses, or authorizes third party applications through IoT Services, Customer authorizes T-Mobile to provide to the third-party information related to Customer's use of the Services or the application(s). Customer agrees that use of third-party applications is subject to the third party's terms, conditions and policies.
- 4.3. **Domicile.** Unless otherwise stated, SIMs must be domiciled in the United States. Regardless of the location of any IoT SIM, Customer is responsible for complying with the laws and regulations of each country where the IoT SIMs are used and any applicable rules of the third-party carrier. T-Mobile is not responsible for any SIMs that become inoperable due to Customer's noncompliance with applicable laws, regulations, or rules.
- 4.4. **IoT SIM Activation.** Only IoT SIMs can be deployed on the IoT Platform. IoT SIMs will be loaded to Customer's account upon fulfillment of Customer's order placed through the IoT platform or an authorized third-party SIM provider.
- 4.5. **Compatibility of Wireless Devices and Services.** Devices may not be compatible with services provided by other wireless

carriers, except in connection with Roaming agreements. T-Mobile does not guarantee current or future compatibility of Devices or Services with third party products, features or applications. Apparent compatibility or notice from T-Mobile of compatibility is not a T-Mobile endorsement of a third-party product, feature or application.

4.6. Data Encryption. Customer acknowledges and agrees that (i) the IoT Services to be provided by T-Mobile is limited to transporting information and data on behalf of Customer utilizing T-Mobile's network, and (ii) T-Mobile will not access, view, process, store, or otherwise use any information or data transported by T-Mobile on Customer's behalf through the IoT Service. Customer will ensure that (A) all information and data to be transported by T-Mobile pursuant to the IoT Service is encrypted in accordance with industry-best practices, before any such information or data is delivered or made available to T-Mobile, and (B) Customer does not make available to T-Mobile any key, code, or related information that would enable T-Mobile to decrypt the encrypted information or data, or to otherwise be able to view or discover the original content of the encrypted information or data. If T-Mobile discovers that any information or data transported through the IoT Service is not encrypted, or that T-Mobile is otherwise able to view or discover the original content of the information or data, T-Mobile will have the right to immediately suspend the IoT Service without notice to Customer. TO THE EXTENT PERMITTED BY LAW, CUSTOMER WAIVES ANY AND ALL CLAIMS AGAINST T-MOBILE FOR ANY AND ALL DAMAGES, LOSSES, EXPENSES, DEMANDS, ACTIONS OR CAUSES OF ACTION ARISING OUT OF CUSTOMER'S FAILURE TO ENCRYPT DATA PROVIDED TO T-MOBILE AS DETAILED ON THIS SECTION.

5. POLICIES.

5.1. Location Based Services. Some Services, Products, Third-Party Solutions, or third-party products may include or use optional services, such as LBS. Any access to or use of LBS by Customer or its Users is undertaken at their request and direction. Customer is solely responsible for determining the obligations under, and ensuring its compliance with, Applicable Laws and regulations governing the use of LBS. Nothing under this Agreement relieves Customer of its obligations to its Users, including the notice and consent requirements for optional services.

5.2. Device Content. T-Mobile is not responsible for any information on Customer's Devices, including sensitive or personal information. Customer must remove or safeguard any sensitive or personal information when Customer relinquishes, exchanges, returns, or recycles a Device.

5.3. Roaming. Roaming is provided through agreements between T-Mobile and third-party carriers. Roaming availability, performance, features, and functionality may differ from those available on the T-Mobile Network and are subject to change based on T-Mobile's agreements with third-party carriers and applicable regulatory requirements. Roaming is not guaranteed and may be restricted, limited, or denied by T-Mobile or its roaming partners at any time.

A. Domestic Roaming. Customer's Domestic Roaming usage may not exceed 5% of total usage across all lines of service (including both Network usage and Roaming usage). If Domestic Roaming is above 5% for three consecutive months, Customer will migrate sufficient high roaming usage devices off the T-Mobile Network to drop below the 5% threshold. Alternatively, if Customer desires a higher Roaming threshold, the Agreement may be amended to incorporate new Rate Plans contemplating higher roaming usage.

B. Permanent Roaming. T-Mobile may remove any device that Permanently Roams for more than 30 consecutive days even if the aggregate roaming on the account is below 5% of total usage. All Roaming Services are provided as-is and are subject to change. Customer holds T-Mobile harmless for any impacts caused by Roaming performance or coverage changes. Permanent Roaming is not permitted unless expressly authorized in an individual Rate Plan.

C. International Roaming. If the terms and conditions under which T-Mobile provides access to an international Roaming network materially change, T-Mobile reserves the right, upon notice, to adjust Customer's terms, conditions, and pricing to align with the changes to T-Mobile's agreements with the applicable carrier, including restrictions which may limit Customer's ability to roam. In the event of a change in applicable law, regulation or licensing requirements, or the application or understanding of applicability thereof such that T-Mobile no longer has the appropriate permissions and authorizations to provide the Service, T-Mobile will work with Customer in good faith on a mutually acceptable resolution. If the parties are unable to reach such a resolution, either party may terminate the affected Service without liability. In countries where regulatory authority is required and T-Mobile does not hold such regulatory authority to provide the IoT Services, Customer appoints T-Mobile as its agent to obtain, on Customer's behalf, from authorized providers, the required services. IoT Service performance while Roaming, including available service features, may be different than the Service on the T-Mobile Network.

6. Third-Party Device Certification. Customer will ensure that all devices not provided directly by T-Mobile which are used in connection with IoT Services ("Third-Party Devices") have gained PCS Type Certification Review Board (PTCRB) certification, FCC certification, and have been approved by T-Mobile in writing for use on the T-Mobile Network, in each case as directed by T-Mobile ("Approved Third-Party Devices"). T-Mobile has sole discretion over authorizing the certification of a Third-Party Device

as well as subsequent operation on the T-Mobile Network. If T-Mobile determines that any Third-Party Device intended for use or being used by Customer has a significant impact on the Network or poses imminent risk of harm to the Network or to the security of T-Mobile Users, T-Mobile may, in its sole discretion, immediately suspend Service to the extent necessary to limit impact.

- 7. Open Internet Transparency.** T-Mobile will make publicly available information about its network management practices, performance characteristics, and commercial terms sufficient for customers and regulators to verify compliance with applicable Open Internet requirements.
- 8. Priority Access and Preemption/Wireless Priority Service.** Upon Customer's election to opt in as described below, T-Mobile will provide Customer with priority data access and preemption ("Priority Access and Preemption") at no additional cost when using T-Mobile's wireless network subject to the terms, conditions, and limitations herein.
 - 8.1. Description.** Priority Access and Preemption is provided through Wireless Priority Service ("WPS"), a White House-directed cellular communications service. The Cybersecurity and Infrastructure Security Agency ("CISA") provides and manages WPS in compliance with Federal Communications Commission ("FCC") Second Report and Order, FCC 00-242 and FCC Report and Order FCC 22-36. In the event the WPS is terminated by the White House, CISA, the FCC or an authorized regulatory body, T-Mobile may continue to provide similar service to Customer without interruption, so long as consistent with then-applicable law and mutually agreeable to both parties. Priority Access and Preemption provides specialized treatment of voice and data sessions during times of high network utilization for approved first responders and other organization that uses telecommunication services necessary for the public health, safety, and maintenance of law and order. If activated by Customer and accepted by T-Mobile, Priority Access and Preemption is always active on the T-Mobile Network for data service and does not require Customer to invoke any special dialing code.
 - 8.2. WPS Eligibility and Registration.** Priority Access and Preemption requires registration with the U.S. Department of Homeland Security ("DHS"). DHS determines eligibility for WPS and the level of priority an approved user will receive.
 - 8.3. Customer Opt In.** Prior to receiving Priority Access and Preemption on T-Mobile Rate Plans, Customer must provide notice to T-Mobile of Customer's request to enable WPS. Such notice can be provided by completing and returning the WPS approval request form by email ("WPS Approval Form"), which is available by contacting your T-Mobile account representative. Submitting this notice authorizes T-Mobile to submit and maintain a registration application with DHS on Customer's behalf. T-Mobile's submission of such registration application is contingent on Customer's agreement to all DHS WPS program terms and conditions including, but not limited to: (i) Customer continues to have an organizational mission which supports National Security/Emergency Preparedness ("NS/EP") as this mission is defined by DHS at <https://www.cisa.gov/gets-eligibility>; (ii) Customer identifies a Customer Point of Contact ("POC") to manage the WPS account; and (iii) Customer certifies that all Customer users on whose behalf Customer request WPS meets all DHS and FCC requirements for eligibility found at <https://www.cisa.gov/sites/default/files/publications/WPS%20Eligibility.pdf>. For technical support related to WPS registration, Customer must contact the DHS at 866-627-2255 or support@priority-info.com.
 - 8.4. Limitations/Disclaimers.** Priority Access and Preemption is for Domestic traffic only on T-Mobile's Network and requires T-Mobile approval of both end users and devices. Features, coverage and service are not available everywhere and are subject to change. Priority Access and Preemption is not available while roaming on another carrier's network, while connected to Wi-Fi, or for Users on a Business Internet Rate Plan. Availability while using hotspot is dependent upon the device. In areas with standalone 5G, WPS functions may cause data service to default to 4G LTE. Priority Access and Preemption provides WPS users with data priority over standard users on the T-Mobile Network but does not guarantee data network access. End users with the same priority will be prioritized on a first-come, first-serve basis. Priority Access and Preemption service are subject to the wireless coverage and service limitations in this Agreement.
- 9. T-Priority.** For T-Priority enabled Rate Plans, Customer's use and/or purchase of the T-Priority Rate Plans herein will be subject to, and shall be deemed acceptance by Customer of, the terms and conditions of the TFB T-Priority Service Addendum, located at <https://www.t-mobile.com/business/terms-and-conditions>, which is hereby incorporated by reference and made a part of this Agreement. The terms and conditions of the T-Priority Service Addendum govern the purchase and use of T-Priority, including customer eligibility requirements. The T-Priority Addendum may be updated by T-Mobile at any time, without notice. In addition:
 - 9.1.** Customer will ensure that Users to which it provides services enabled with Priority Access and Preemption are eligible for the DHS WPS program, and that such Users at all times continue to comply with all related program terms and conditions, which include, but are not limited to: (i) User continues to have an organizational mission which supports National Security/Emergency Preparedness ("NS/EP") as this mission is defined by DHS at <https://www.cisa.gov/gets-eligibility>; (ii) User identifies a customer point of contact to manage the WPS account and (iii) User continues to meet all of the eligibility requirements for Priority Access and Preemption. All DHS WPS program terms and conditions and FCC requirements for eligibility can be found at <https://www.cisa.gov/sites/default/files/publications/WPS%20Eligibility.pdf>.

- 9.2.** Customer agrees to provide T-Mobile, upon written request, with all necessary records related to Customer's Users on Priority Access and Preemption Rate Plans sufficient to permit T-Mobile to ensure such Users are eligible for WPS under DHS WPS regulations and requirements. Customer agrees to make such records available via electronic means.
- 10. T-Satellite.** T-Satellite is T-Mobile's satellite-to-mobile service that leverages low-Earth orbit satellites to enable messaging and data connectivity in areas without traditional cellular coverage ("T-Satellite"). For T-Satellite enabled Rate Plans, T-Mobile will make T-Satellite available to Customer in the limited context of the Purpose and on the Rate Plans specifically labeled for T-Satellite subject to the terms and conditions herein:
- 10.1.** T-Satellite is available for use with IoT devices pre-certified and approved for T-Satellite access by T-Mobile.
- 10.2.** Should a User SIM exceed the T-Satellite maximum IAS usage limit as set forth in a customer Rate Plan in a given billing cycle, then T-Mobile reserves the right to: (a) suspend that SIM's ability to establish new T-Satellite sessions until the next billing cycle begins, and (b) require Customer, within 60 days of such notice, to take action to decrease the User's consumption, including but not limited to (i) implementing corrective firmware updates, and/or (ii) suspending or removing such User SIMs from the T-Satellite Rate Plan.
- 10.3.** T-Satellite availability, performance, and features are not available everywhere, will not provide continual coverage in all areas, and are subject to change. Service availability, performance, and features will depend, among other things, on device compatibility, device location, antenna position, surrounding geography, and the location of satellites as they move overhead. For best service, device antennas should have line of sight to the sky. T-Satellite is intended to augment, and not to replace, terrestrial wireless coverage. Open dialer voice services, IMS registration, IPv6, and Static IP are not supported. Voice- or text-to-911 is not available via T-Satellite on IoT devices. As of the Effective Date, international T-Satellite roaming is not available. T-Satellite is subject to the wireless coverage and service limitations in this Agreement.
- 10.4.** In addition to and without limiting any other rights under this contract, T-Mobile may suspend or terminate Customer's and/or its Users' access to T-Satellite at any time and without notice if T-Mobile reasonably suspects (i) unauthorized use of the T-Satellite Service; or (ii) that Customer's or any User's conduct or activity is causing, or T-Mobile determines is significantly likely to imminently cause, harm, interference with, or overcapacity on T-Mobile's Network or other customers. Customer agrees to notify End Users of these requirements, to require User agreement thereof, and to cooperate in investigating and responding to potential violations of these requirements.
- 10.5.** Customer agrees to clearly inform its End Users of the T-Satellite service that T-Mobile is the underlying connectivity provider. More specific branding guidelines may be requested by T-Mobile in writing at a later date, which Customer agrees not to unreasonably refuse.