

Federal Contracts – Product and Rate Plan Specific Terms and Conditions

To the extent the T-Mobile Quote is pursuant to T-Mobile's GSA Schedule Contract #47QTCA22D008N, T-Mobile's Navy Spiral 4 Contract #N0024424D0009 or any other T-Mobile Federal contract, the Federal Contracts - Product and Rate Plan Specific Terms and Conditions as follows will also apply, as applicable:

For products and services offered pursuant to T-Mobile's GSA Schedule Contract #47QTCA22D008N and identified on T-Mobile's Quote as "Open Market", T-Mobile is offering such products and services pursuant to the terms of the GSA Schedule Contract, as well as the T-Mobile Terms and Conditions and the applicable product specific terms and conditions as posted at <https://www.t-mobile.com/business/terms-and-conditions>.

T-Mobile's 3rd Eye Mystic Message Archiving offering consists of a license for the customer to use the 3rd Eye product and T-Mobile enabling an API that allows SMS to be "pushed" to 3rd Eye. iMessage and other formats may not be supported and device configuration may be required to utilize the service. By placing an order with T-Mobile including 3rd Eye Mystic Message Archiving, Customer is providing authorization for 3rd Eye to retrieve Customer Information, to include data such as text messages from T-Mobile's network. T-Mobile does not control how 3rd Eye transmits, accesses, stores, or uses data, and makes no representations regarding the status of specific Agency Authorities to Operate (ATO) regarding the service. Customer's use of Mystic Message Archival will be subject to acceptance of 3rd Eye Technologies, Inc's End User License Agreement ("EULA") presented to Customer prior to downloading, installing, or using the solution (the "Third-Party Terms"), a copy of which is attached for reference. The Third-Party Terms may be updated by the third-party provider from time to time.

Customers use and purchase of the T-Mobile Direct Connect ("TDC") solution will be subject to, and shall be deemed acceptance by Customer of, the terms and conditions of T-Mobile's Direct Connect Addendum located at <https://www.t-mobile.com/business/terms-and-conditions> which is hereby incorporated by reference and made a part of Customer's Agreement. T-Mobile is solely providing Customer with access to TDC & Land Mobile Radio ("LMR"), products of Motorola Solutions, Inc., a third-party provider ("Motorola"). Customer's use of the Product is subject to acceptance of Motorola's terms of use (the "Motorola Terms"), or any separately agreed-to terms within Customer's contract directly with Motorola. The Motorola Terms are solely between Motorola and Customer. T-Mobile does not control and is not responsible or liable for how Motorola transmits, accesses, stores, or uses data. The Motorola Terms may be updated by Motorola at any time, without notice. Monthly recurring charge is net of all discounts. No other service discounts will apply. Monthly Recurring Charge(s) ("MRC") and setup charges do not include taxes, fees, or surcharges. Hardware must be purchased separately.

T-Priority Terms and Conditions: For emergency response organizations determined by organization NAICS code. Coverage not available in some areas; check your response area. WPS enrollment with USDHS required for enhanced network functionality (including priority access, preemption, basic performance baseline, and T-Priority Slice features if added). Features available on our network; not available while roaming. T-Priority Slice features (data prioritization and enhanced downlink baseline) available in areas of Ultra Capacity 5G coverage with capable device and 5G Standalone settings; see [T-Mobile.com/5Glayers](https://www.t-mobile.com/5Glayers). Baseline commits available network resources to help maintain threshold throughput; does not guarantee threshold speeds in all network conditions. Customer's use and/or purchase of T-Priority rate plans will be subject to, and shall be deemed acceptance by Customer of, the terms and conditions of the T-Mobile for Government ("TfG") T-Priority Service Addendum located at <https://www.t-mobile.com/business/terms-and-conditions> which is hereby incorporated by reference and made a part of Customer's Master Agreement. The terms and conditions of the T-Priority Service Addendum may be updated by T-Mobile at any time, without notice.

T-Satellite: Texting & select satellite optimized apps with compatible device in most outdoor areas in the U.S. where you can see the sky. Satellite service, including text to 911, may be delayed, limited, or unavailable.

T-Priority Ultimate General Terms: Unlimited talk & text features for direct communications between 2 people; others (e.g., conference & chat lines, etc.) may cost extra. Unlimited high-speed data US only. In Canada/Mexico, unlimited data at up to 128kbps on all plans with up to 5GB high-speed data for Amp, Advanced, & Ultimate plans. Activation required to deliver video streams at speeds that provide up to 4K UHD video capability; some content providers may not stream their services in UHD. May affect speed of video downloads; does not apply to video uploads. Tethering: After plan allotment of high-speed data then unlimited on our network at max 3G speeds. For the small fraction of customers using >50GB/mo., primary data usage must be on device. Smartphone usage is prioritized over Mobile Hotspot (tethering) usage, which may result in higher speeds for data used on device. Int'l Roaming: Calls, including over Wi-Fi, are \$.20/min. (no charge for Wi-Fi calls to US, Mexico, and Canada). In Canada/Mexico, up to 5GB high-speed data then unlimited at up to 256kbps. In 215+ countries and destinations, up to 5GB high-speed data, then unlimited at up to 256 Kbps. Video typically streams at up to 2.5 Mbps

(SD), where available. Not for extended international use; you must reside in the U.S. and primary usage must occur on our network. Not for extended international use; you must reside in the U.S. and primary usage must occur on our network. Device must register on our network before international use. Service may be terminated or restricted for excessive roaming. Coverage not available in some areas; we are not responsible for our partners' networks.

T-Priority Advanced General Terms: Unlimited talk & text features for direct communications between 2 people; others (e.g., conference & chat lines, etc.) may cost extra. Unlimited high-speed data US only. In Canada/Mexico, unlimited data at up to 128kbps on all plans with up to 5GB high-speed data for Amp, Advanced, & Ultimate plans. Activation required to deliver video streams at speeds that provide up to HD video capability; some content providers may not stream their services in HD. May affect speed of video downloads; does not apply to video uploads. Tethering: After plan allotment of high-speed data then unlimited on our network at max 3G speeds. For the small fraction of customers using >50GB/mo., primary data usage must be on device. Smartphone usage is prioritized over Mobile Hotspot (tethering) usage, which may result in higher speeds for data used on device. Int'l Roaming: Calls, including over Wi-Fi, are \$.20/min. (no charge for Wi-Fi calls to US, Mexico and Canada). In Canada/Mexico, up to 5GB high-speed data then unlimited at up to 128kbps. Up to 5GB high-speed data in select Central European countries; otherwise, standard speeds approx. 256 Kbps. Video typically streams at up to 2.5 Mbps (SD), where available. Not for extended international use; you must reside in the U.S. and primary usage must occur on our network. Device must register on our network before international use. Service may be terminated or restricted for excessive roaming. Coverage not available in some areas; we are not responsible for our partners' networks.

T-Priority Tablet Unlimited 16GB Hotspot for Tablets: includes unlimited texting and 4G LTE data on our advanced network with no annual service contracts or data overages. You also get 16GB of high-speed hotspot data (with unlimited max 3G hotspot speeds thereafter), as well as texting and up to 5GB of 4G LTE data in Mexico and Canada. Plus, you get unlimited international texting, and up to 5GB of high-speed data in Austria, Croatia, Czech Republic, Germany, Hungary, Poland, Slovakia, Macedonia, Montenegro, Romania, and Greece, along with unlimited data up to 256kbps speeds in 215+ countries and destinations all at no extra charge. Video typically streams on tablet in SD quality (480p) unless you add an HD Day Pass. Coverage not available in some areas.

T-Priority Tablet Unlimited: for Tablets you get the great benefits of Government First Responder Unlimited for Tablets Plus, you get unlimited international texting, and up to 5GB of high-speed data in 215+ countries and destinations, then unlimited data up to 256kbps speeds. Video typically streams on tablet in SD quality (480p) unless you enable HD Video (1080p). Coverage not available in some areas.

T-Priority Government Internet for Mobile Routers includes unlimited data and domestic roaming on our 4G LTE & 5G network with no overages. Security and productivity filtering blocks select content. See Sales Rep or T-Mobile.com/filtering for content filtering options and details. Coverage not available in some areas.

T-Priority Government Unlimited Plus: for Laptops includes unlimited international texting, and up to 5GB of high-speed data in 215+ countries and destinations, then unlimited data up to 256kbps speeds. Video typically streams on device in SD quality (480p) unless you enable HD Video (1080p). Coverage not available in some areas.

Customer's use of the Cradlepoint Device in connection with T-Mobile's Business Internet Services is subject to the Cradlepoint Terms of Service and License Agreement, and Cradlepoint Privacy Policy (found <https://cradlepoint.com/about-us/terms-of-service/> and <https://cradlepoint.com/privacy-policy/>) (the "Cradlepoint Terms"). Customer's use of the Cradlepoint Device is deemed to be acceptance by the Customer of the Cradlepoint Terms. If any hardware or equipment purchased by Customer from T-Mobile includes any software necessary to use the Cradlepoint Services, Customer's use of such software is also governed by the Cradlepoint Services Agreement and such software is part of the "Cradlepoint Services." The Cradlepoint Terms are solely between Cradlepoint and Customer. T-Mobile is not bound by, and does not assume any obligations, commitments or liability under the Cradlepoint Terms. T-Mobile does not control and is not responsible or liable for how Cradlepoint transmits, accesses, stores, or uses data.