

CoreLine Addendum

This CoreLine Addendum (“**Addendum**”) sets forth the terms and conditions that govern Customer’s purchase of the Solution (as this term is defined below) from T-Mobile. For purposes of this Addendum, T-Mobile and Customer are sometimes collectively referred to as the “**Parties**,” and individually as a “**Party**.”

- 1. Underlying Agreement.** References to “Agreement” in this Addendum mean the Customer’s underlying corporate services agreement with T-Mobile (the “**Agreement**”). Use of the Solution is subject to acceptance of the terms and conditions of this Addendum. The terms and conditions of this Addendum or the Agreement will not be modified or superseded by any terms and conditions in a Customer-generated purchase order (“**Order**”). Orders will have no force or effect other than to denote quantity, the products or services purchased, delivery destinations, requested delivery dates and any other information required by this Addendum or the Agreement.
- 2. CoreLine Description.** The CoreLine solution, provided by Movius Interactive Corporation, a third-party provider (“**Movius**”), includes the capture and routing of voice calls or short message service or multimedia messaging service (“**SMS/MMS**”) messages to an on-premise or a cloud storage solution provided by the Customer, (collectively, the “**Solution**”). Customer must notify T-Mobile of Customer’s election of the applicable on-premise or cloud storage.
- 3. Solution Terms of Service.** T-Mobile is solely providing Customer with network connectivity to access the Solution, and Customer will provide authorization for T-Mobile to retrieve Customer Information to include data such as Voice, SMS, and MMS messages from T-Mobile’s network. Customer’s use of the Solution is subject to acceptance of the Movius Terms of Use found at <https://movius.ai/terms-of-use/>(the “**TOU**”), in the manner required by Movius. If Customer does not agree to the Movius TOS, Customer will not be able to purchase and use the Solution. The TOS are solely between Movius and Customer and may be updated by Movius from time to time. T-Mobile does not control and is not responsible or liable for how Movius transmits, accesses, stores, or uses data.
- 4. Responsibility for the Solution.** The purchase and use of the Solution is controlled by the TOU, and T-Mobile is not bound by, and does not assume any obligations, commitments or liability under the TOU. T-Mobile expressly disclaims all liability related to or arising from the Solution, including Customer’s use of the Solution, or liability related to or arising from any updates, modifications, outages, failures, corruption of data, loss of data, discontinuance of services, or termination of Customer’s account by the Solution. T-Mobile provides wireless connectivity and certain data services available to Customer through the Solution. T-Mobile is not responsible for wireless connections with the Solution that are not provided via the T-Mobile Network Service. The “**T-Mobile Network Service**” means the wireless mobile services provided under the Agreement to Customer by T-Mobile using T-Mobile’s nationwide network. In addition, since T-Mobile will not have access to Customer’s systems or third-party services, it is Customer’s sole responsibility to regularly monitor the Solution, Customer’s own systems and third-party services to ensure that Customer data is being captured accurately. Customer will provide written notice to T-Mobile of any delivery failures or outages of Customer’s systems that could affect the transmission of Customer’s data. This Addendum supplements and does not amend the Agreement.
- 5. Limitations/Disclaimers.** The Solution captures and routes SMS/MMS messages only. All other types of messaging are not supported. For international services provided in connection with roaming agreements in certain regions of the world, use of the Solution may be limited. If Customer does not hear the call recording announcement, voice calls will not be recorded or archived. In addition, some anonymous call functionality may also be unavailable as a result of using the Solution.
- 6. Billing/Fees/Payment.** T-Mobile will invoice Customer for the Solution, and Customer will pay T-Mobile all fees for the Solution consistent with Customer’s Agreement. The fees for using the Solution are listed in Customer’s Agreement and/or applicable pricing schedule or pricing attachment.
- 7. Support.** T-Mobile has no obligation to provide support to Customer for the Solution, except that Customer may contact T-Mobile for any questions relating to billing for the Solution or the T-Mobile Network Service.
- 8. Term and Termination.** The term of this Addendum will commence on the Addendum Effective Date and will continue on a month-to-month basis. Either Party may terminate this Addendum without cause upon thirty (30) days’ prior written notice to the other Party pursuant to the notice requirements in the Agreement.

9. The Agreement and this Addendum constitute the complete, final, and exclusive understanding between Customer and T-Mobile regarding the subject matter of this Addendum. The Agreement and this Addendum supersede all prior understandings, communications, and agreements between Customer and T-Mobile with respect to this Addendum.