

T-Mobile  
Fax:

REGISTER #  
Trans #

Mobile #:  
Mobile #:  
Mobile #:

Customer No:

Sales Rep:

Quantity	Unit	SKU	Description	Price	Extension
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TOTAL

**By signing this form or activating or using T-Mobile service, I acknowledge and agree that:**

- My contract term(s) on the following line(s) of service for my Rate Plan (including voice, or certain data services or Add-On Features) is as follows:

Phone 1234567890 continues through: \_\_\_\_\_

Phone 1234567891 continues through: \_\_\_\_\_

Phone 1234567892 continues through: \_\_\_\_\_

- **IF MY RATE PLAN IS CANCELLED BEFORE THE END OF MY TERM, I WILL BE REQUIRED TO PAY AN EARLY TERMINATION FEE OF UP TO \$200 PER LINE OF SERVICE ON SERVICE CONTRACTS OF ONE YEAR OR MORE. If an upgrade required activation or continuation of a data service or add-on feature, the contract term extension and Early Termination Fee also apply to that service or feature.**
- **If I haven't signed up for a specific data plan, I will be charged for all data used on a per MB basis (rounded up to the nearest MB) unless I opt out of data service.** Data plans may also have throughput and other limits.
- **I understand I may be unable to switch to certain Rate Plans or other types of service, or there may be fees or other restrictions associated with switching, including a per line Early Termination Fee and a new \$35 per line Activation Fee.**
- An upgrade fee (plus applicable taxes) will be applied to upgrade contract extension transactions.
- I can cancel an upgrade contract extension if I return my upgraded Device within **14 days of my upgrade date** (may be longer in some states), and my service agreement will revert to the original term prior to the upgrade. I may be required to pay a restocking fee for Devices I return. I have reviewed and understand T-Mobile's Return Policy.
- **T-MOBILE REQUIRES ARBITRATION OF DISPUTES UNLESS I OPTED OUT PURSUANT TO T-MOBILE'S TERMS AND CONDITIONS.**
- As cardholder of the card used in this transaction and referenced below, I acknowledge receipt of goods and/or services in the amount of the total shown on this receipt and agree to the obligations set forth above and in my agreement with the card issuer.

\_\_\_\_\_  
Cardholder Signature – XXXXXXXXXXXXX

\_\_\_\_\_  
Customer Signature

**Return Policy:**

**Device Refunds.** To receive a refund of a Device you purchased in conjunction with a new service activation on a contract plan or an upgrade contract extension (less rebates received and shipping costs), you must return the Device within 14 days of purchase. All original contents of your Device kit must be undamaged and in good working condition, and you must provide the original receipt. You must return all Devices to the sales channel through which you received the Device (i.e., retail store, web, telesales, etc.) You may return a Device without cancelling your new service activation or upgrade contract extension. All Devices received as part of a promotional offer (e.g. "Buy One Get One" etc.) must be returned for a refund. Limited Edition Devices are non-refundable.

***You may be required to pay a restocking fee if you return your Device.***

**Devices Purchased without Service Activation on a Contract or an Upgrade Extension.** To receive a refund of a Device purchased without a new service activation on a contract plan or an upgrade contract extension, you must return the Device within 30 days of purchase in compliance with the Device Refund policy outlined above. All terms and conditions of the Device Refund policy above shall apply.

**Accessories.** To receive a refund of any accessories purchased, you must return the accessories within 30 days of purchase with your original sales receipt to the sales channel through which you purchased the accessories (i.e., retail store, web, telesales, etc.)

**Prepaid airtime and e-coupons** are non-refundable.