

T-Mobile
Fax:

REGISTER #
Trans #

Mobile #:
Mobile #:
Mobile #:

Customer No:

Sales Rep:

Quantity	Unit	SKU	Description	Price	Extension
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TOTAL

By signing this form or activating or using T-Mobile service, I acknowledge and agree that:

• My contract term(s) on the following line(s) of service for my Rate Plan (including voice, or certain required data services or Add-On Features) is as follows:

Phone 1234567890 continues through: _____

Phone 1234567891 continues through: _____

Phone 1234567892 continues through: _____

• **IF MY RATE PLAN IS CANCELLED BEFORE THE END OF MY TERM, I WILL BE REQUIRED TO PAY AN EARLY TERMINATION FEE OF UP TO \$200 PER LINE OF SERVICE ON SERVICE CONTRACTS OF ONE YEAR OR MORE. If an upgrade required activation or continuation of a data service or add-on feature, the contract term extension and Early Termination Fee also apply to that service or feature.**

• If I haven't signed up for a specific data plan, I will be charged for all data used on a per MB basis (rounded up to the nearest MB) unless I opt out of data service. If I have the 200MB Data (web) Plan, I will be charged 10¢ per MB for overage. Data plans may also have throughput and other limits.

• **I understand I may be unable to switch to a different Rate Plan or other service and that if I switch, I may be bound by my existing or an extended contract term (including early termination provisions and fees) and/or charged a migration fee.**

• An upgrade fee (plus applicable taxes) will be applied to upgrade contract extension transactions.

• I can cancel an upgrade contract extension if I go back to the original point of purchase and return all Devices I acquired with my upgrade in their packaging with all original contents, undamaged and in good working condition within **14 days of my upgrade date** (may be longer in some states), and my service agreement will revert to the original term prior to the upgrade. I may be required to pay a restocking fee for Devices I return. I have reviewed and understand T-Mobile's Return Policy.

• **T-MOBILE REQUIRES ARBITRATION OF DISPUTES UNLESS I OPTED OUT PURSUANT TO T-MOBILE'S TERMS AND CONDITIONS.**

• As cardholder of the card used in this transaction and referenced below, I acknowledge receipt of goods and/or services in the amount of the total shown on this receipt and agree to the obligations set forth above and in my agreement with the card issuer.

Cardholder Signature – XXXXXXXXXXXXX

Customer Signature

Return Policy:

Device Refunds or Exchanges. *Devices Purchased with Annual Service:* To receive a refund or exchange a Device purchased with an annual service agreement, you must return or exchange the Device within 14 days of purchase. *Devices Purchased without Annual Service:* To receive a refund or exchange a Device purchased without an annual service agreement, you must return or exchange the Device within 30 days of purchase.

Requirements for All Device Refunds and Exchanges: You must return your Device in its package with all original contents, undamaged and in good working condition, and you must provide the original receipt. You must return all Devices to the Sales Channel through which you received the Device. All Devices received as part of a

promotional offer (e.g. "Buy One Get One" etc.) must be returned for a refund or exchange. Limited Edition and other Devices may not be refunded or exchanged. You will also be required to pay a restocking fee as follows: The restocking fee shall be \$75 for advanced, data-focused devices that are designed for web browsing (e.g. tablets, netbooks); the restocking fee shall be \$50 for "smart phone" devices, which are high end phones that are designed for web and social media use in addition to standard phone features such as voice and text messaging (e.g. MyTouch devices, Samsung Vibrant/Galaxy devices); and for all other devices, the restocking fee shall be \$25 (e.g. basic phone devices, data sticks).

You may be required to pay a restocking fee if you return your Device.

Accessories. To receive a refund of any accessories purchased, you must return the accessories within 30 days of purchase with your original sales receipt to the Sales Channel through which you purchased the accessories. (i.e., retail store, web, telesales, etc.)

Prepaid airtime and e-coupons are non-refundable.