

**SERVICE AGREEMENT** (Acct. Type: Personal)

<b>Customer</b>				<b>Representative</b>	
<b>Primary Phone</b>		<b>Secondary Phone</b>		<b>Store Name</b>	
<b>Customer ID (BAN)</b>		<b>Monthly Bill Cycle Date</b>		<b>Store Phone</b>	
<b>Today's Date</b>				<b>Billing or Handset Questions</b>	1-800-937-8997 (or 611 on Handset)

**Service Information** - Not all features may be listed below.

Activation	Start Date / Contract End Date	Rate Plan	Included	Pay per Use	Add-On Features	Monthly Charges	One Time Charges
SIM: IMEI:							
<b>Total Monthly Recurring Charges for this line of service (excluding taxes and surcharges):</b>							

**CUSTOMER ACCEPTANCE: By signing this form or activating or using T-Mobile service, I agree that:**

- The original term of my Agreement with T-Mobile will continue as noted above. **IF MY RATE PLAN (including any required data service in my Rate Plan column above) IS CANCELLED BEFORE THE END OF MY TERM, I WILL BE REQUIRED TO PAY AN EARLY TERMINATION FEE OF UP TO \$200 PER LINE OF SERVICE.**
- I understand I may be unable to switch to a different Rate Plan or other service and that if I switch, I may be bound by my existing or an extended contract term (including early termination provisions and fees) and/or charged a migration fee of up to \$200.
- I will be charged a monthly Regulatory Programs Fee (not a government-required tax or charge) of up to \$1.61 (plus tax) per line of service, which is subject to change without notice. This fee may not apply to certain data devices/services.
- If I haven't signed up for a specific data plan, I will be charged for all data used on a per MB basis (rounded up to the nearest MB) unless I opt out of data service. Data plans may also have throughput and other limits.
- My "Agreement" with T-Mobile includes this document, T-Mobile's "Terms and Conditions", and any terms specific to my Rate Plan or service. I can obtain copies of T-Mobile's Terms and Conditions and my Rate Plan specific terms at T-Mobile retail stores and at [www.T-Mobile.com](http://www.T-Mobile.com) ([www.T-Mobile.com.pr](http://www.T-Mobile.com.pr) for Puerto Rico customers). The English version of this Agreement will control over any other version.
- If I upgraded my Device, an upgrade fee, plus applicable taxes, will be applied to my next monthly invoice.
- I may not be able to return upgraded Devices that I have purchased. Warranty information is included in my Device box.
- **T-MOBILE REQUIRES ARBITRATION OF DISPUTES UNLESS I OPTED-OUT PURSUANT TO T-MOBILE'S TERMS AND CONDITIONS.**

Signature: \_\_\_\_\_

Title (Required for business): \_\_\_\_\_ Date: \_\_\_\_\_